

DiPS 2025 Release 1

For the DiPS Website please use our secure link <u>https://www.dips.co.uk</u> when accessing Customer Zone resources and replace any existing bookmarks or links with https as appropriate. The DiPS website has all the necessary links to download complete installations or patches for existing setups. Available are the latest program releases, setup installation files, and patches for postcodes and Ordnance Survey maps. If you don't already have access to our customer zone, we can provide users with a specific logon and password to get to the relevant web pages from the Login Page. To get this information, please contact us by email at <u>support@dips.co.uk</u>. Once you have the necessary information, please follow the steps outlined below.

- 1. Go to https://www.dips.co.uk
- 2. Select "Customer Zone" and the click on the button to access the DiPS Customer Zone
- 3. At the Windows Security dialog you need to put in your Username and Password and click OK.

DiPS

(please note both are case sensitive)

Log In for Customer Zone User Name: Password: Log In

	BII G	
Click on the button for Customer Zone	It is also possible to report system issues using the DiPS H If you need to download any program updates or access h	
	© 2017 - DMS Logistics Software Ltd	
DIPS Home Products Customers Contact Users Customer Area and Software Downloads DiPS Help and Support Pages DiPS Help and Support Pages DiPS Help Desk Vpdate for Main DIPS New Egotrp Program - M3 Update Link This is an updated version of the New Egotrp program contained within a zip file. Download this file into the true na nuzry crute to replace the existing M3.EKE Rev Preserves Dives the the program is closed before any is		Use the latest DiPS Installation Files link to access the system.zip file.
The latest update now includes new bolder graphics display for deferred drops. Release Notes for Latest Version - Release Notes Link DIPS Installation Files February 2017 - System Files Link This is a zip file with a full installable version of the package. Save this file into a temp folder and Open to ext installation files. Run Setup.exe to install a new version of DIPS or update an existing software release.	fract the	
If required, Installation Instructions are also available Installing DIPS pdf DIPS Manual - DIPS Manual pdf		
Click the link above to New or Download the complete DIPS User manual. Customised Reports Installation - Custom Reports Installation Link This is a zip file containing the DIPS Custom Reports Setup. Unzip the files and run custom_setup exe to inst any company specific reports (such as vehicle utilisation or driver's sheets) that are required. DIPS Postcode File Update May 2017 - Postcode Files Link Download this Zip folder and unzip the Postfile UK and Postfile NI files into your DIPS folder to update your p		Open or Unzip this file into a folder to access the required installation files.
current postcodes to full postcode level (e.g. DY12 1AB). Excel 3D Maps Sample Spreadsheet - XL.S File Link Download this Zip folder and unzip the the DIPSMap xisk file into your DIPS folder to use with Microsoft Exce to be exported in the same fixed format each time that can then be re-used easily with bols such as Googie FusionNaps or Mic	el 2016 and the new Edit, Create Fusion Data menu option. Il enables Cali data	
Template Studies for Greenfield Analysis - Download Template Studies Download this Zip folder and unzip the study folders into your normal Archive area. These studies have beer designed. Working with data covering all mainland postcode sectors in the UK. Four template studies have be a maximum driving time radius of 60 minutes, 90minutes, 120 minutes and 180minutes.		
Ordnance Survey Mapping Downloads February 2017 - OS Mapping Install Links These links offer downloadable files for each of the different levels of DIPS Ordnance Survey background ma and also now detailed street maps. They can be used after the DIPS Installation Files link above to install the		

DiPS Installation for a brand new PC / laptop that has just been delivered with a new Windows Install

For a newly delivered PC or laptop that has a new Windows installation please check first that the following **Windows – Core Isolation – Memory integrity** setting is not <u>ON</u> as this will prevent blue USB DiPS dongles from working properly.

This can be done in Windows as below :-

Windows Settings – Windows Security – Device Security – Core Isolation – Memory integrity - must be OFF

 \times

< ≡	Device security	
G Home	Security that comes built into your device.	Have a question? Get help
Virus & threat protection	🗓 Core isolation	
S Account protection	Virtualisation-based security protects the core parts of your device.	Help improve Windows Security Give us feedback
(۱۹) Firewall & network protection	Memory integrity is off. Your device may be vulnerable. Core isolation details	Give us teedback
App & browser control	Dismiss	Change your privacy settings
Device security	C Security processor	View and change privacy settings for your Windows 11 Home device.
℅ Device performance & health	Security processor Your security processor, called the trusted platform module (TPM), is	Privacy settings
Windows Security		×
←	Core isolation	
	Security features available on your device that use virtualisation-based security.	Have a question? Get help
O Virus & threat protection	Memory integrity	
S Account protection	Prevents attacks from inserting malicious code into high-security processes.	Help improve Windows Security Give us feedback
(၇) Firewall & network protection	Memory integrity is off. Your device may be vulnerable. Dismiss	
App & browser control	• Off	Change your privacy settings
Device security	Learn more	View and change privacy settings for your Windows 11 Home device.

Update Summary for New Release Features -

New Features

Recovering DiPS (e.g. unknown passwords etc) New Updater options in the DiPS Program and via icon Help menu – Check for Program Update OrderCSV option to allow Collect Flag = Y as well as C Updates to Itinerary display Interface & Program Updates (specific company info will be emailed separately) Password code Changes to update Dongle permissions Road Changes including new A30 in Cornwall

Updated Web-Site

The DiPS web-site has been upgraded to now run on a dedicated server platform which will make downloading data faster and more robust.

Other Recent Notes & Information

Route menu option Graphics Display for Roads – Showing all trips with roads Improved Display to pick up different Road Speed Tables (such as Rush Hour or Lorry Ban) Downloading OS Maps by Area New Metal Dongle Types Deskey Dongle Drivers 2021 – version 3.15.0.17 now included Windows 11 Road Network Changes & Postcode Updates New Ordnance Survey background Maps available Customer Reports & Configuration Files Download from DiPS Web Site Downloading Maps from DiPS Web Site Instructions for Installing Software & OS Mapping

Recovering from an unknown DiPS Password

Run DiPS and type in your normal User ID but then in the password field type in the word ERASOR

That will then display the DiPS installation Profile dialog.

On here, the Define a new password field should show the current password.

Make a note of this and then Click Cancel at that point (passwords aren't case sensitive)

iPS Installation Profile		
Select which Dongle to use	Printer Port (Blue Dongle)	
Select the Drive t	at DIPS is installed on	
Select the Drive that Ordnance Surv	ey Data is installed on C 💌	
Select the Printer Formatting required	HP Laserjet 5 or 6	
Select the Printer Port	•	
Define a new Password	DIPS	
Interface XML, Filter File	[
Custom Reports Filename	DIPSMDBReport exe	
Pass Through XML Filename	[
Keep Driver and Mate Statistics	r	
Unique Planning Machine Id		
Bing Maps Key	1	
	0K Cancel	Help

Then to access DiPS normally, simply re-run DiPS again and use the password.

To change the Password once the program is running

Use the File menu, then Study and Settings

File	Edit	System Attributes	Travel	Warefrom	Routes	Style	Refresh	Help	
	Load	Orders from CSV file	1		•	Start	Wed : 20	D-Nov-2024	
	Call C	Over Routes to Mainf	frame						
	Study	/		>	Settir	ngs			
				50					

This should then display the Study Settings and DCP dialog.

Click the Change Setup button at this point and that will display the Profile dialog as above again to enable the Password to be changed.

Recovering DiPS

The web-page - <u>https://www.dips.co.uk/recover</u> has useful information when problems occur.

Issue such as :-DiPS locks up or closes unexpectedly after the Logon dialog runs as normal Dongle Not Found Closing the DiPS New Egotrip Program using Task Manager

< Back

Run the DiPS Program Updater program from the Windows All apps menu item.

This will check for Updates on the DiPS web-site and then show the following dialogs :-

🍋 Actual Updater	- 0	\times
Product Details		
Name:	DiPS	
Installed Version:	2024.1	
	Check for Updates Close	•
Actual Up	dater	×
0	dater New version of DiPS is available - 2024 Would you like to install this version?	

Use the Check for Updates button to see if a new version is available.

If so, the Installed Version option will display (in the example above 2024.1 -> 2024.2)

The program is available for download from the DiPS web-site folder https://www.dips.co.uk/2015Downloads

The main DiPS program file required is m3.exe

The default Browser will run and the show the file available for download.

Change the folder location to show your DiPS folder (e.g. C: > DIPS > WIN)

Over-write the existing m3.exe program by setting the File name as m3.exe

Click Save to update the program version and Confirm as required

Save As					
🕆 🚞 > This Pi	C > Window (C:) > + DiPS > WIN		~ C	Search WIN	P
Organise 👻 New folder				≣ •	(
📮 This PC	Name	Date modified	Type	Size	
📑 Windows (C:)	MyDiPSmdbReport.exe	05/06/2020 14:59	Application	7,604 KB	
e (\\hp-laptop) (E:)	OS_Install.exe	19/06/2023 16:40	Application	4.5.5.6.8.7.7	
f (\\hp-laptop) (F:)	PKUNZIP.EXE	01/02/1993 01:04	Application		
g (\\hp-laptop) (G:)	PKZIP.EXE	01/02/1993 01:04	Application	42 KB	
File name: m3.exe					
Save as type: Application (*.ex	e)				

If DiPS is running when the Updater is started and new version option chosen, the following dialog appears :-

Actual U	pdater	×
4	DiPS (m3.exe) must be closed to proceed with the update. Please close it and then click Retry. To automatically close this file, click Abort.	
	Abort Retry Ignore	

Close the DiPS program and then click the Retry button

 Fresh
 Help

 red: 18
 Contents

 Add
 Search

 2025
 About Egotrip

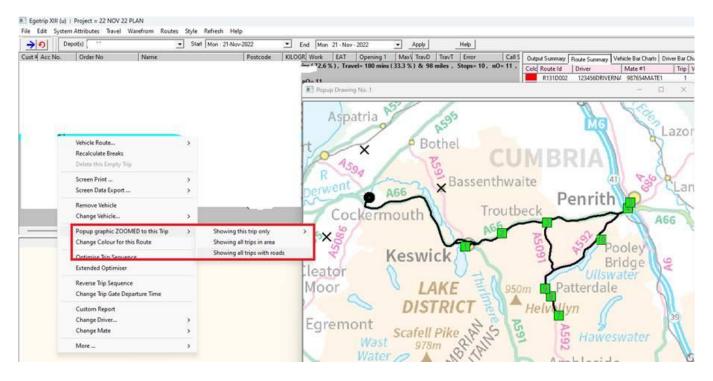
 5 mine
 Check for Program Update

In the DiPS program use the Help menu option – Check for Program Update

Program will close and then the program will run as above. Simply re-run the program once the process has completed.

New Route menu option for graphic map display – Showing all trips with roads.

With this option it is possible to see deferred Orders alongside the route taken for an existing route as a visual guide to see if that route drives close to other drops, making them feasible options to add to the route.

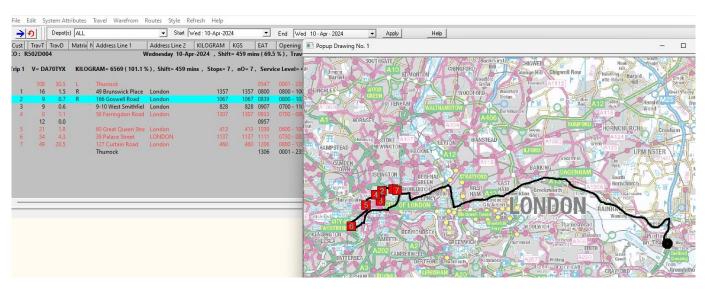


Both menu options to show roads used on route displays have now been improved to display roads including those set by Lorry Ban / Rush Hour if appropriate for that trip.

Updated Program Now Showing Roads as set by Lorry Ban / Rush Hour if appropriate

File I	Edit Sj	ystem At	tributes	Travel Warefrom	Routes Style F	lefresh Help														
->	の	Depot(s) ALL		▼ Start	Wed : 10-Apr -2024		-	End [Wed 10	- Apr - 2024	-	Apply	L	Help					
			Matrix	N Address Line 1		KILOGRAM K						iff Breaks					II SDI Li Error	Workin	9 Output Summary Ro	ute Summary Vehicle
CO: R	502D0	04 :		: \	Wednesday 10-A	pr-2024 , Shift=	459 min	s (69.5	%), Tr	avel= 25	58 mins (4	3.0%)&6	1 miles , S	Stops=7,	n0=7,	Crew= 2	, Cost= 359 (perU1=0.05465,	1	
Trip 1	V= D/	A70TYX	KILO	GRAM= 6569 (101.1 S	%), Shift= 459 r	nins , Stops=7,	n0= 7 ,	Servio	e Level	= 43%									Total No. Vehicle Rou Total Shift Time	ites
	108	30.5	L	Thurrock				0547	000*		25.0		111				0	*	Total Travel Time	127
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2	9	0.7	R	166 Goswell Road	London	1067	1067		08	_		1 5		1		1 107 1750		100.00	-	
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4	0	1.1		56 Farringdon Road	London	1307	1307		07			In.		61	I K	ST.	110		rentw	000
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Previous Versions showed Default Roads



Downloading OS Background Maps by Area

The OS Download file downloads are quite large so it may take a while to process them. Rather than one big UK-wide file in these cases, we've split 50K and Street Level mapping into various smaller regional files to make downloading quicker and easier.

For the StreetView mapping please use these links for separate areas :-

https://www.dips.co.uk/2015Downloads/SV%20Mids1.zip	-	Midlands 1
https://www.dips.co.uk/2015Downloads/SV%20Mids2.zip	-	Midlands 2
https://www.dips.co.uk/2015Downloads/SV%20North1.zip	-	North 1
https://www.dips.co.uk/2015Downloads/SV%20North2.zip	-	North 2
https://www.dips.co.uk/2015Downloads/SV%20SouthEast.zip	-	South East
https://www.dips.co.uk/2015Downloads/SV%20SouthWest.zip	-	South West
These should add the 50K OS background maps :		
	-	North
These should add the 50K OS background maps :	-	North South West
These should add the 50K OS background maps : https://www.dips.co.uk/2015Downloads/50K%20north.zip	-	

 www 2015Downloads vti_cnf vti_pvt about App_Code app_data App_Start 			
Filename	Filesize	Filetype	Last modified
-			
SV Mids2.zip	2,513,342,827	Compressed (zipped) Folder	04/07/2022 15:06:00
SV SouthEast.zip	2,524,646,584	Compressed (zipped) Folder	04/07/2022 14:54:00
🔜 SV SouthWest.zip	1,291,535,188	Compressed (zipped) Folder	04/07/2022 14:30:00
SV North1.zip	2,007,067,336	Compressed (zipped) Folder	04/07/2022 14:05:00
SV Mids1.zip	2,872,955,396	Compressed (zipped) Folder	04/07/2022 13:55:00
🔤 SV North2.zip	1,927,855,987	Compressed (zipped) Folder	04/07/2022 13:37:00
50K north.zip	1,321,581,030	Compressed (zipped) Folder	04/07/2022 12:54:00
50K se.zip	556,474,651	Compressed (zipped) Folder	04/07/2022 12:45:00
50K sw.zip	924,684,669	Compressed (zipped) Folder	04/07/2022 12:36:00
50K mids.zip	855,923,021	Compressed (zipped) Folder	04/07/2022 12:35:00

You just need to drop the folders within the zip files into the appropriate OS folder on your C: disk

1. Create a new folder in the C: disk called OS 50K Raster

Acer (Ci) × +			- 0 ×
⊙ New - 🏅 🗘 🗈 🖾	IB		
	u .	~ ¢ 0	Search Acer (C:)
A Home	Name	Date modified	Type
OneDrive - Personal	CS StreetView Raster	03/11/2022 10:36	File folder
	📁 OS Miniscale Raster	02/02/2023 11:55	File folder
🔳 Desktop 🔹 🖈	DS 250K Raster	09/06/2022 10:26	File folder
Downloads	CS 50K Raster	06/03/2023 09:39	File folder
Documents #	OS 10k Raster	06/06/2022 10:40	File folder
	ConeDriveTemp	13/05/2020 10:00	File folder
🛃 Pictures 🌸 🖡	CEM CEM	27/04/2020 14:10	File folder
🚱 Music 🔹 🖈	myind	27/04/2020 14:27	File folder

2. Open each of the three 50K zip files in turn and then Copy and Paste the **folders** into the OS 50K Raster folder

OS 50K Raster	× +		-	- 0 X	ent	50K I	North.zip	×	+	- 0 X
⊕ New ~ 🔏 📿	D D	🖻 📋 🔃 🕅 Sort ~	≡ View - ···		ou) New	~ 🖌 🐰	ø	🔘 🖻 🗇 1	N Sort \sim \equiv View \sim
← → × ↑ 🚬«		ji () → OS 50K Raster	~ C Q Sea	rch OS 50K Raster	~	÷ →	~ ^	📩 « Acer (C:) »	> 50K North.zip	✓ C Q. Search 50K North.zip
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			This folder is empty.		Cur	0	hp hp		File folder	
			this tolder is empty.	5	De		ht		File folder	
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						=	nm		File folder	
						-	nn		File folder	

- 3. After this create another new folder in the C: disk called **OS StreetView Raster**
- 4. Repeat this copy and paste process for the four SV files in turn and put them in this OS StreetView Raster folder

	$\leftrightarrow \rightarrow \checkmark \uparrow \stackrel{\cong}{\longrightarrow} \text{This PC}$	Acer (C:) > OS StreetView Raster >	~ C	Q. Search QS StreetVi
	A Home	Name	Date modified	Type Size
	OneDrive - Personal	= HP	03/11/2022 09:08	File folder
		т 🔁 нт	03/11/2022 09:08	File folder
an all the mean fairlens 0 files		tu 🔁	03/11/2022 09:08	File folder
en all the map folders & files		THW 1	03/11/2022 09:08	File folder
appear in the 2 main folders.		т нх	03/11/2022 09:08	File folder
11		🚞 HY	03/11/2022 09:09	File folder
		THZ.	03/11/2022 09:09	File folder
		🚞 NA	03/11/2022 09:09	File folder
		NB NB	03/11/2022 09:09	File folder
		T NC	03/11/2022 09:09	File folder
		ND ND	03/11/2022 09:10	File folder
		The Inf	03/31/2022 09:10	File folder
		T NG	03/11/2022 09:10	File folder
		NH NH	03/11/2022 09:11	File folder
	This PC	TI NJ	03/11/2022 09:12	File folder
		NK 🔁	03/11/2022 09:12	File folder
	📲 Acer (C:)	nL 🔁	03/11/2022 09:12	File folder
		NM NM	03/11/2022 09:13	File folder
		T NN	03/11/2022 09:14	File folder
		NO NO	03/11/2022 09:15	File folder
		NR NR	03/11/2022 09:15	File folder
		NS NS	03/11/2022 09:16	File folder
		TN 🔁	03/11/2022 09:17	File folder
		T NU	03/11/2022 09:17	File folder
		NW NW	03/11/2022 09:17	File folder
		T NK	03/11/2022 09:18	File folder
		NY NY	03/11/2022 09:19	File folder
		NZ NZ	03/11/2022 09:20	File folder
		SD	03/11/2022 09:20 03/11/2022 09:21	File folder File folder

New Metal Dongle Types

We are now issuing new type metal USB licenses for replacement licenses or newly purchased licenses. These dongles are interchangeable with blue plastic licenses and function in the same way. They may also be used on previous software versions of DiPS if required. Updates may be needed to the deskey drivers where necessary. Please contact DiPS for more advice or refer to the following section.



New type metal USB licenses have a serial number on one side starting with 3-

Live licenses are marked with L on one side

Backup dongles marked with B as shown on the left

Deskey Dongle Drivers 2021 – version 3.15.0.17

As part of the new DiPS Setup program, the new 2021 update Deskey drivers are also installed that support use of the blue USB DiPS Dongles. This install isn't mandatory for any existing DiPS installations and any previous dongle drivers will be backward compatible.

The new install routine now checks for any program running such as the DiPS m3.exe program that may be using existing drivers and will present a message (below) for you to close the program accordingly.

DK3 DE	Skey Drivers - 3.15.0.17	-		×
	ing to Install p is preparing to install DK3 DESkey Drivers on your computer.		Q	
8	The following applications are using files that need to be update recommended that you allow Setup to automatically close these After the installation has completed, Setup will attempt to restar applications.	applica		
	m3		^	
	<		>	
	Automatically close the applications Do not close the applications			
	< Back Next	>	Can	icel

If the program remains open another dialog will appear allowing you to abort the Deskey install, close the DiPS program and then re-run the Deskey install again if necessary.

	DK3 DESkey Drivers - 3.15.0.17	1
	Installing Please wait while Setup installs DK3 DESkey Drivers on your computer.	3
	Closing applications	
Error	×	
	Setup was unable to automatically close all applications. It is recommended that you close all applications using files that need to be updated by Setup before continuing. Click Retry to try again, Ignore to proceed anyway, or Abort to cancel installation.	
	Abort Retry Ignore Cancel	

New Installation Program for Software & Maps

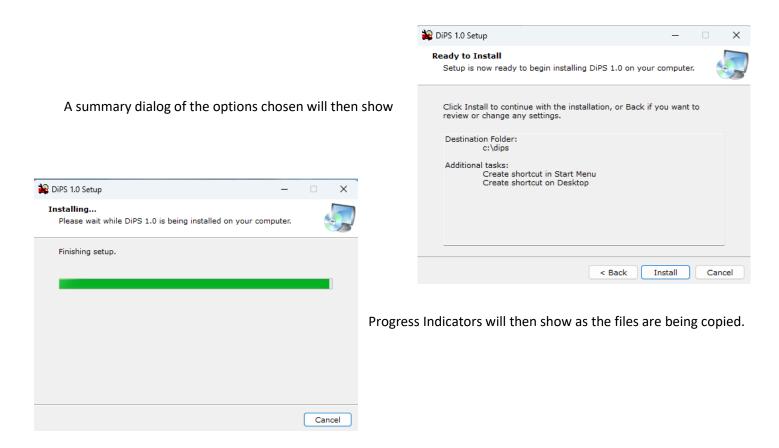
Use the DiPS Installation Files link on the web to access the system.zip file. Open or Unzip this file into a folder and run the **DIPS_Install.exe** program to install the software.

Update An Existing Software Installation

Follow the installation wizard to complete each screen. Initially you will see a Welcome screen. Click on Next, Back or Cancel as required to move through the installation.

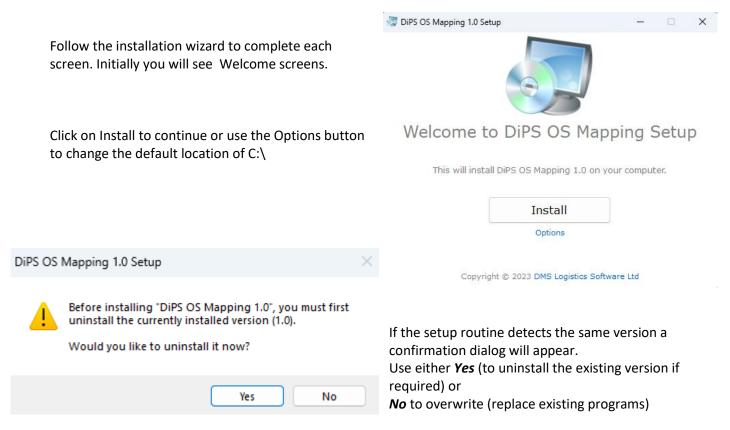


			Next > Cancel
DiPS 1.0 Setup	×		· · · · · · · · · · · · · · · · · · ·
Click "YES" to uninstall the Click "NO" to overwrite v1	.0 and install v1.0 in other location.	will appear.	ects the same version a confirmation dialog tall the existing version if required) or e existing programs)
			×
In the	Select Application Folder Please choose the directory for the	installation.	Destination Folder section, setup will automatically find an existing system
or for a new directory	Destination Folder c:\dips Required free space: 466.37 MB	Browse	installation you will need to select a for the DiPS folder (e.g. C:\DIPS).
To Update Custom usually Click Next	Available free space: 376.42 GB Installation Software Install OS Maps Install Custom Reports Install New Install		an Existing DiPS system, options for Reports and New Install are not required unless re-installing these. to continue.
DIPS 1.0 Setup	Basic System Files - NOT require	d on Update	
Additional Tasks		< Back Next > Ca	ncel
Which additional tasks show	a be performea?		
Select the additional tasks y installing DiPS, then click Ne Create shortcut in Start N Create shortcut on Deskt	1enu	DiPS folder and or To Update an Exis	l be added to your Start Menu options in the a the desktop as required. Sting DiPS system, icons are usually in place so g these, un-tick as necessary.
	< Back Next > Car	ncel	



Installing Ordnance Survey Basic Mapping from a System Installation

The main DiPS setup program has now been amended to add the facility to load on the latest versions of the basic level OS Maps as these don't incur a great overhead in terms of space requirements. The two folders included are for OS Miniscale Raster and OS 250K Raster which display at the highest level (e.g. when looking at a map of the whole UK or a region rather than a detailed view of a town).

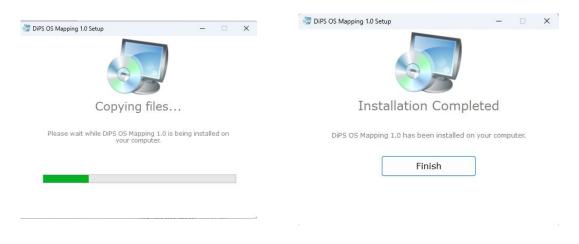


Uninstall DiPS OS Mapping 1.0	Uninstall DiPS OS Mapping 1.0	×
? Are you sure you want to remove DiPS OS Mapping 1.0?	DiPS OS Mapping 1.0 has been successfully removed from your computer.	
Yes No	ОК	

To install the mapping onto C:\, simply click Install to start the copy process.

	😓 Options	Х
To choose an alternative drive, click on the Browse button to display other drives and select the required destination. Select only the drive and not a folder as the files are copied into	C:	
and not a folder as the files are copied into folders as required.	Required free space: 118.41 MB Available free space: 376.52 GB	
	ОК	

Click Next after this to start copying files.



Basic Software Installation on a New PC

Follow the installation wizard to complete each screen. Initially you will see a Welcome screen. Click on Next , Back or Cancel as required to move through the installation.



In the Destination Folder section, setup will automatically find an existing system or for a new installation you will need to select a directory for the DiPS folder (e.g. C:\DIPS).

Initially the New Install System Installation option will need to be used to install a basic setup on a new PC.

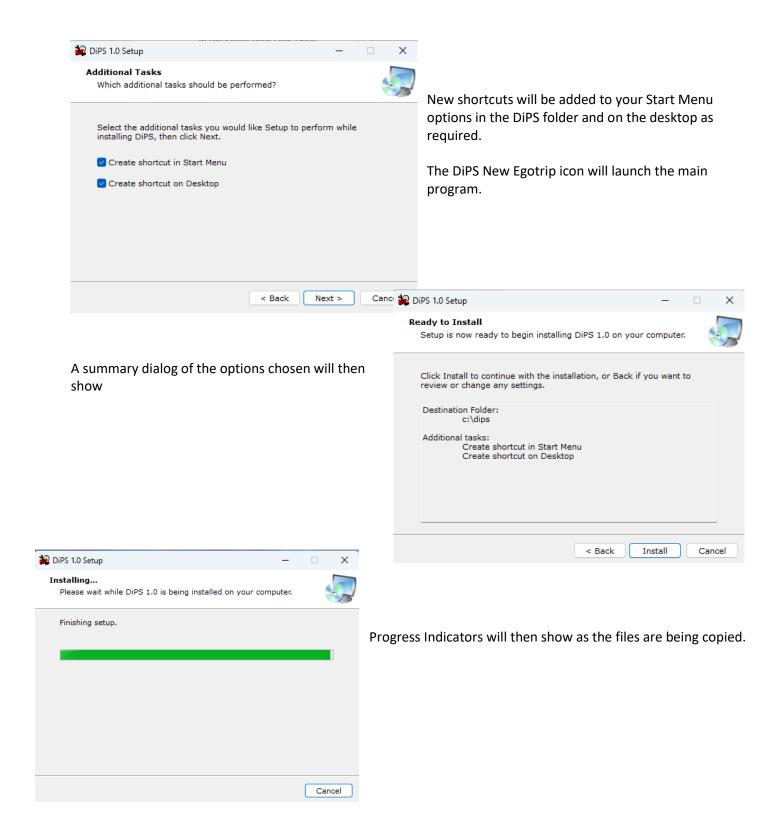
Tick the New Install Option if appropriate

Click Next to continue

🙀 DiPS 1.() Setup		_		×
	Application Folder e choose the directory for the install	ation.		(
Des	tination Folder				
c:	\dips		Browse	e	
	quired free space: 466.37 MB ailable free space: 376.41 GB				
Inst	allation				
	Software Install OS Maps Install Custom Reports Install New Install				
Ва	sic System Files - NOT required on L	Ipdate			
	•	Back Ne	ext >	Ca	ncel

A New Install full installation will add some standard Environment Variables.

(For example for a system installed on the c: drive - arcdrive=c:, arcpath=\dips\archive, dips=c:, and rootpath=c:\).



Installing Ordnance Survey Basic Mapping from a System Installation

The main DiPS setup program has now been amended to add the facility to load on the latest versions of the basic level OS Maps as these don't incur a great overhead in terms of space requirements. The two folders included are for OS Miniscale Raster and OS 250K Raster which display at the highest level (e.g. when looking at a map of the whole UK or a region rather than a detailed view of

a town).	ew	OT JiPS OS Mapping 1.0 Setup – 🗆 🗙	
Follow the installation wizard to complete eac screen. Initially you will see Welcome screens			
		Welcome to DiPS OS Mapping Setup	
Click on Install to continue or use the Options button to change the default location of C:\		This will install DiPS OS Mapping 1.0 on your computer.	
		Install	
Dptions	×	Options	
estination Folder		Copyright © 2023 DMS Logistics Software Ltd	
C: Required free space: 118.41 MB Available free space: 376.52 GB		To install the mapping onto C: simply click Install to start the copy process.	
ОК			

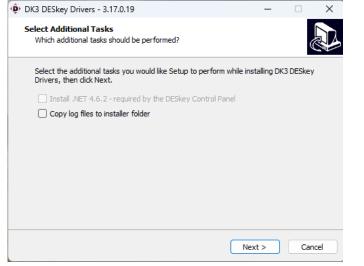
To choose an alternative drive, click on the Browse button to display other drives and select the required destination. Select only the drive and not a folder as the files are copied into folders as required.

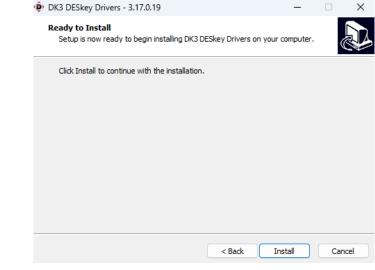
Click Next after this to start copying files.

p – 🗆 X
llation Completed
1.0 has been installed on your computer.
Finish

After OS Maps folders and files have been copied, the installation of Dongle Drivers to add driver support for DiPS USB dongle and the second to use the extra reports and features contained within the Custom Reports setup will be done if chosen initially.

The dongle drivers will add Deskey K3 drivers, whilst the Custom Reports option will first install SAP Crystal reports re-distributable if required and then install the DiPS Custom Reports program. Choose default folder options and OK or Next to confirmation messages as they appear.

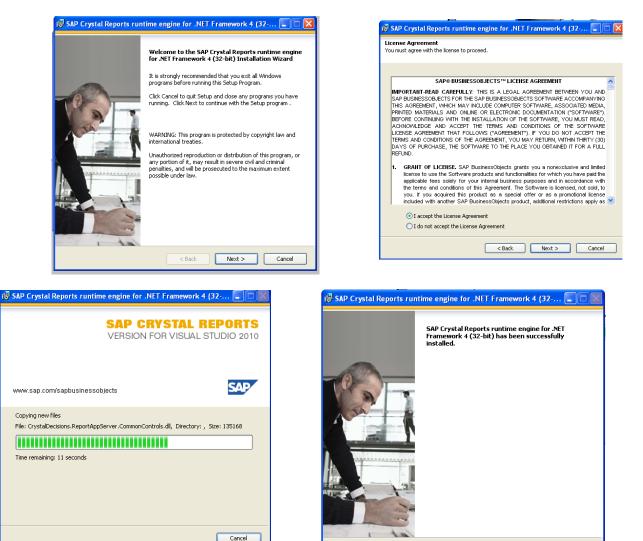




Finish

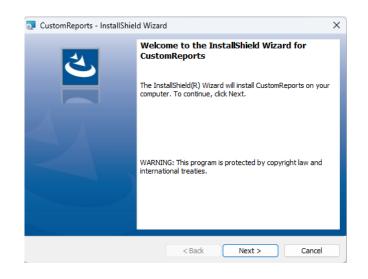
Custom Reports (inc Crystal Reports)

Click Next at SAP Crystal Reports and then Accept License Agreement



After progress indicators, click Finish

Accept defaults for DiPS CustomReports Installer and then choose Next followed by Finish to complete



Destinati	Reports - InstallShield Wizar on Folder :t to install to this folder, or clic		to a different folder.	×
	Install CustomReports to: C:\dips\win\			Change
InstallShield -		< Back	Next >	Cancel

CustomReports - InstallShield Wizard	ł		>
Ready to Install the Program The wizard is ready to begin installation			と
If you want to review or change any of exit the wizard. Current Settings:	your installation s	ettings, click Back. C	lick Cancel to
Setup Type:			
Typical			
Destination Folder:			
C:\dips\win\			
User Information:			
Name: rs@dips.co.uk			
Company: HP			
stallShield			
	< Back	Install	Cancel

🛃 CustomReports - InstallShiel	d Wizard	×
	InstallShield Wizard Completed The InstallShield Wizard has successfully installed CustomReports. Click Finish to exit the wizard.	
	< Back Finish Cance	

File Downloads for DiPS Custom Reports and System Configuration

Company specific installation and report files are now available to download from the DiPS Web site.

Use the link from the normal Customer Zone page.

Please click on the relevant company name on the web page to access link to a .ZIP file containing files such as Custom report files (.RPT) and configuration files (CSV2DIPS.DAT / .XML files).

Copy the individual file required (or all the files if applicable) into the DIPS folder to access them from the DiPS program. Please contact <u>support@dips.co.uk</u> for help if required.

Running the DiPS Program for the first time

Connect the USB dongle to the appropriate port on the PC and wait for Windows to recognise the device. If necessary choose the option to accept pre-installed drivers.

When the DiPS New Egotrip program runs for the first time, the Profile dialog screen will appear.

Modify the Password field with the required logon password and make sure that the filename **dipsmdbreport.exe** is in the Custom Reports Filename box. All other fields may be left as blank or defaults unless specifically advised by DiPS or as part of your normal installation procedure.

DiPS Installation Profile	×
Select which Dongle to use Printer Port (Blue Dongle)	
Select the Drive that DiPS is installed on C	
Select the Drive that Ordnace Survey Data is installed on 🛛 🗐 💌	
Select the Printer Formatting required HP Laserjet 5 or 6	
Select the Printer Port	
Define a new Password dips	
Interface XML Filter File	-
Custom Reports Filename dipsmdbreport.exe	
Pass Through XML Filename	_
Keep Driver and Mate Statistics 🗔	
Unique Planning Machine Id	
OK Cancel	Help

Windows 11

We have now been able to do some testing with an upgrade from Windows 10 to Windows 11 and can confirm that the 2021 installation of program is compatible. The upgrade was done to the Windows version with all programs and Office in place. We have listed below some notes that may apply and simple solutions relating to the upgrade.

Initial Message when Loading Data or Exporting using Microsoft Office 2019 installed locally.

Message Box in DiPS has following :-

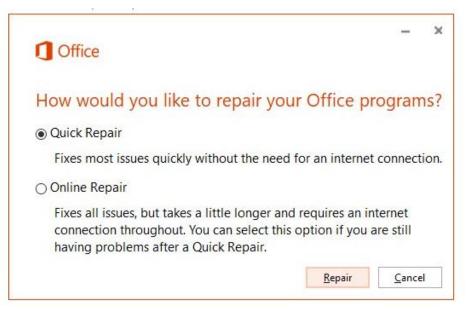
Web Site User Access	×
Failed to open F:\DIPS\Dongles.xls - Unable to cast COM object of type 'Microsoft.Office.Interop.Excel.ApplicationClass' to interface type 'Microsoft.Office.Interop.ExcelApplication'. This operation failed because the QueryInterface call on the COM component for the interface with IID '{000208D5-0000-0000-C000-00000000046}' failed due to the following error: Interface not registered (Exception from HRESULT: 0x80040155).	
ОК	כ



Solution is to Repair Office in Settings (Office setting

(Office settings not migrated to Windows11)

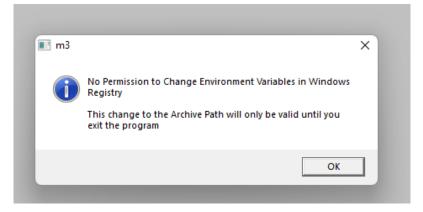
- 1. Click on Start Menu
- 2. Click Apps and Features
- 3. Find Office installation (e.g. Microsoft 365 or Office 19)
- 4. Click Modify
- 5. Choose Quick Repair



Re-run DiPS to solve issue

Environment Settings for Archive / Retrieve a Study

Windows 11 only allows a temporary change after upgrade when choosing DiPS menu option File, Study, Change Archive's Drive



Use Regedit again to set Permissions to Full Control for all Groups or User Names

Modify the settings for the applicable folder e.g. Computer\HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Control Session Manager\Environment to allow all Permissions for Everyone / Group / User / Account / PACKAGES etc.

This will allow change to be made to the Archive location as required.

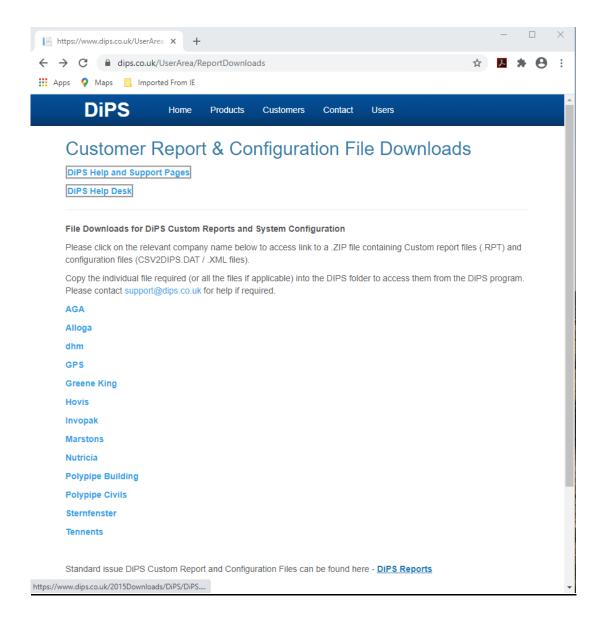
Edit View Favorites Help				
puter\HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Contro	ol\Session Manager\Environment			
Section (Control and Sect	Name (Default) ARCDRIVE ARCPATH ComSpec DIPS DIPSPATH DIPSPATH DIPSPATH DIPSPATH DIPSPATH DIPSPATH DIPSPATH DIPSPATH DIPSPATH DIPSPATH	Type REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ	Data (value not set) J: \archive %SystemRoot%\system32\cmd.exe f: F:\DIPS C:\Windows\System32\Drivers\DriverData F:\DIPS\IN NO Allow Permissions for	Permissions for Environment Security Broup or user names: CE ALL APPLICATION PACKAGES CREATOR OWNER CREATOR OWNER SYSTEM S Administrators (ACER-LAPTOP\Administrators)
 SAW ScEvents ScEvents ScSiPort SecureBoot SecurePipeServers SecurityProviders ServiceAggregatedEvents ServiceFrouder ServiceProvider ServiceProvider Session Manager ApiceExchemeExtensions 	NOTIFICATION NUMBER_OF_PR OS OUTOFDIPS Path PATHEXT PROCESSOR_AR PROCESSOR_IDE PROCESSOR_LE PROCESSOR_LE	REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ REG_SZ	F:\DIPS Everyone / Group / User / Account / PACKAGES etc Windows_NT F:\DIPS\OUT C:\Windows\system32;C:\Windows;C:\Windows\S .COM;.EXE;.BAT;.CMD;.VBS;.VBE;.JS;.JSE;.WSF;.WSH AMD64 Intel64 Family 6 Model 158 Stepping 10, Genuineln 6 9e0a	Add Remove Pemissions for SYSTEM Allow Pull Control Image: Control Read Image: Control Special pemissions Image: Control For special pemissions or advanced settings. Advanced
AppCompatCache Configuration Manager DOS Devices Environment Executive FileRenameOperations	(1) PSModulePath (1) ROOTPATH (1) TEMP (1) TEMP (1) TMP (1) USERNAME (1) VS110COMNTO	REG_EXPAND_SZ REG_SZ REG_EXPAND_SZ REG_EXPAND_SZ REG_SZ REG_SZ	%ProgramFiles%\WindowsPowerShell\Modules;% F: %SystemRoot%\TEMP %SystemRoot%\TEMP SYSTEM C:\Program Files (x86)\Microsoft Visual Studio 11	OK Cancel Apply

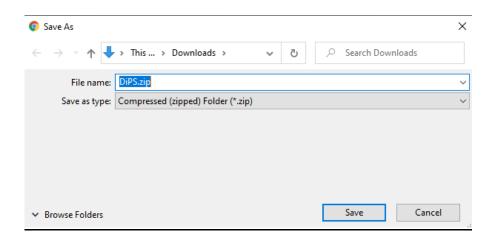
Company specific installation and report files are now available to download from the DiPS Web site.

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Please click on the relevant company name on the web page to access link to a .ZIP file containing files such as Custom report files (.RPT) and configuration files (CSV2DIPS.DAT / .XML files).

Copy the individual file required (or all the files if applicable) into the DIPS folder to access them from the DIPS program. Please contact <u>support@dips.co.uk</u> for help if required.





After Saving the required ZIP file just open and then copy and paste the file or files into the DIPS folder (normally in local disk C: or another relevant drive if you have selected one for install)

📓 🛃 🚽 =	Ex	tract DiPS.zip			_	
File Home Share Vi	ew Compresse	d Folder Tools				~ 🕐
\leftarrow \rightarrow \checkmark \uparrow \blacksquare \rightarrow This PC \rightarrow	Downloads > Di	PS.zip	~	Ū	,○ Search DiPS.zip	
	^	Name	Туре		Compressed size	Password
📌 Quick access		CALL-DATA2DiPS.DAT	DAT File		1 KB	No
E. Desktop	*	DATA2DIPS.DAT	DAT File		1 KB	No
🕂 Downloads	*	DiPS Calls Moved by Warefrom.rpt	RPT File	Open	20 KB	No
Documents	*	DiPS Cost to Serve Report.rpt	RPT File	Cut	20 KB	No
—		DiPS Daily Postcode Analysis.rpt	RPT File	Сору		No
		DiPS Fixed Route Replicator.rpt	RPT File			No
		DiPS Ideal Locations.rpt	RPT File	Delete	21 KB	No
		DiPS Multiple Ideal Locations .rpt	RPT File	Prope		No
		DiPS Order Data Report.rpt	RPT File		22 KB	No
		DiPS Route Replicator.rpt	RPT File		64 KB	No
		DiPS Strategic Postcode Analysis.rpt	RPT File		23 KB	No
		DiPS Summary Report.rpt	RPT File		180 KB	No
		DiPS Warefrom Analysis.rpt	RPT File		24 KB	No
		DiPS Warefrom by Call Tag.rpt	RPT File		24 KB	No
		DiPS Warefrom Calls by Depot.rpt	RPT File		42 KB	No
		DiPS Warefrom Charts.rpt	RPT File		79 KB	No
		🔀 DiPS Warefrom Product by Postco	RPT File		31 KB	No
		🔀 DiPS Warefrom Split Postcodes.rpt	RPT File		22 KB	No
		🔀 DiPSReport.rpt	RPT File		58 KB	No
		🔀 Emission Report.rpt	RPT File		138 KB	No
		🔀 ErrorReport.rpt	RPT File		26 KB	No
		SHIPMENT_DATA2DiPS.DAT	DAT File		1 KB	No
	14	<				>

OS Background Maps

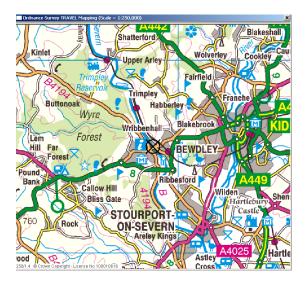
DiPS OS Mapping - Choosing the Detail Required

There are three levels of Ordnance Survey mapping normally associated with the standard package. Maps can be displayed at scales from 1:2,000,000 (MiniScale), to 1:250,000 (250K) and then 1:50,000 (50K).

Files and folders can be downloaded using the OS Basic Maps Link and the OS 50K Maps Link on the web page (see below)

Examples of a MiniScale map and a 250k map





North Wood Un 98 Wood Hoarstone om Out ndalls. 'n Change Grid Reference to this Point Centre Map to this Point Fm 39 Northwood The ſIJ Catchems (For The ake 56 Hales Park ÌÇ, thorn WYRE HI Sch Bush MS BEWDLEY De Ribbesford Blackstone

Example of a 50K map

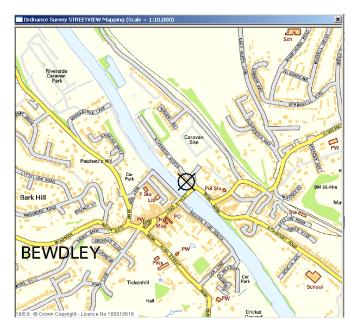
In addition to these Levels DiPS can also employ two more detailed map levels if required.

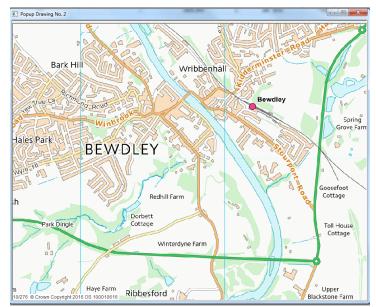
Detailed Street Level mapping will show road names and individual buildings.

As another option an intermediate 10K scale which is a level below 50K and will show streets with some main road names

Example of a Street View map

Example of a 10K map





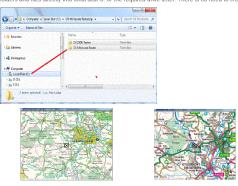
Installing OS Mapping from Web Site Downloads

Ordnance Survey Mapping Downloads



High Level Ordnance Survey Mapping January 2017 - OS Basic Maps Link

This is a zip file with the folders & files for higher level MiniScale and 250K Ordnance Survey background mapping. Use the link to download the the file and then Open to extract the folders and files directly into local disk C: or the required drive letter. There is no need to create any additional folders.



These high level maps when installed will be the new "faded" format to help visibility of drops & routes.

Detailed Ordnance Survey Mapping March 2017

This section offers the ability to select and download additional more detailed maps. Please click on the refer to the Release Notes for Mapping - Mapping Install Notes if you need any help with selection.

Standard DiPS installations include the 50K maps as well as the MiniScale and 250K above.

Use the Links below as required to obtain the required zip files with the folders & files for more detailed Ordnance Survey background mapping. Use the link to download the file and then Open to extract the folders and files directly into local disk C: or the required drive letter. There is no need to create any additional folders.

50k Ordnance Survey Mapping - OS 50k Maps Link (3.5GB file - approx download time 15-20mins)

(3.366 nie - approx download time 13-20mins)

10k Ordnance Survey Mapping - OS 10k Maps Link (4.3GB file- approx download time 15-20mins)

StreetView Ordnance Survey Mapping - OS StreetView Maps Link (12.3GB file - approx download time 1 hour)

After downloading any of the ZIP files just open and then copy and paste the folders directly into local disk C: (or another drive if you have selected one for all your maps)

Select only the drive and not a folder as the files are copied into folders as required.

Organize Extract all files		III • 🗖 🌘
🔆 Favorites	A Name	Туре
	OS 250K Raster	File folder
词 Libraries	🗉 🔒 OS Miniscale Raster	File folder
Computer		
▷ 📷 D (D:)	•	
▷ 📷 E (E:)		

Please check that any drive chosen has enough working disk space prior to copying.

This is not normally an issue on newer PCs but please note that depending upon the levels chosen it may require up to the mapping does require up to GIGABYTES of free space!

The standard MiniScale, 250K and 50K maps require 20GB of free space for an initial installation. With the StreetView and 10K added it can rise by another 16GB.

At the main Customer Area and Software Downloads Page, click on "M3 Update Link" to download the New Egotrip zip file"

DiPS Help and Support Pages DiPS Help Desk	Save As	• 4 Search Computer
Update for Main DiPS New Egotrip Program - <u>M3 Update Link</u> This is an updated version of the New Egotrip program contained within a zip file. Down run an unzip routine to replace the existing M3.EXE file. Please ensure that the program The latest update now includes new bolder graphics display for deferred drops Release Notes for Latest Version - Release Notes Link DiPS Installation Files February 2017 - System Files Link	Local Disk (C:) 160 GB free of 465 GB E (E:) 56.6 GB free of 68.3 GB G (G:)	D (D:) 2.58 MB free of 7.99 MB F (F:) 12.7 GB free of 78.1 GB H (H:)
This is a zip file with a full installable version of the package. Save this file into a temp fo installation files. Run Setup.exe to install a new version of DiPS or update an existing so If required, Installation Instructions are also available Installing DiPS pdf		2 18.0 GB free of 78.1 GB
DIPS Manual - DIPS Manual pdf Click the link above to View or Download the complete DIPS User manual.) Hide Folders	Save Cancel

Customical Paparts Installation - Custom Paparts Installation Link

When the zip has downloaded or opened, select all the files , right click and from the menu choose "Copy"

DiPS H	ome Products Customers	Contact Users					
DIPS Help and Support Pa DIPS Help Desk	ea and Software [nges	Downloads			ocal Disk (C:) Maract all files	← ← ← ← ← ← ← ← ← ← ← ← ← ← ← ← ← ← ←	الك م ا
This is an updated version of	r Egotrip Program - <u>M3 Update Lin</u> of the New Egotrip program containe ace the existing M3.EXE file. Please	d within a zip file. Downl		ConcDrive -	■ m3.exe	Application	
5	des new bolder graphics display for r Local Disk (C:) DIPS win library Share with Burn	← 4g Search win			• (m		•)
T T T T T T T T T T T T T T	Name DiPSmdbReport.application DiPSmdbReport.exe DiPSmdbReport.exe.manifest DiPSmdbReport.pdb DiPSmdbReport.pdb DiPSmdbReport.xml Flash32_21_0_0_197.ocx log4net.dll	Date modified 18/04/2019:09:58 18/04/2016 09:58 18/04/2016 09:58 18/04/2016 09:58 18/04/2016 09:58 29/03/2016 13:33 24/03/2016 16:28	Type en to ClickC E se. Applic MANII Progra XML C Active Applic •	extract the			
c 27 items	ne piro custom kepons oetup, om	AD THE WAS AND THE OTINI		install the DiPS Custo	m Report facility. This fea	fure enables the production of	

any company specific reports (such as vehicle utilisation or driver's sheets) that are required.

Go to the main DiPS folder (usually in My Computer then local disk C:) Within the main DiPS folder is another folder called WIN. Go into to the "WIN" folder Right click on any white space in the WIN folder and click "Paste" This will copy the m3.exe and any other required files out of the zip and into the DiPS WIN folder You can check you have updated by running DiPS, go to the Help menu and clicking on "About Egotrip". The program version information should show an updated program.

Program Version =	F1DIPSIWINIm3.exe - Version 0807.1416 - Created on 8th Jul 2014 at 16:03 - Size 7390720
	Machine Information
Operating System =	Windows Version : 6.1 S
.NET =	v2.0.50727, v3.0, v3.5, v4
MapPoint =	C1ProgramDatalMicrosoftMicrosoftMapPoint18.0/Templates/New European Map.ptt
Crystal Reports =	· [
	Environment variables
DIPS -	
ROOTPATH =	
INTODIPS =	fidipslin
OUTOFDIPS =	fidipslout
NOTIFICATION =	f)dips
ARCDRIVE =	j:
ARCPATH =	larchive

Other Updates

Using the link buttons to Postcode updates for recent postcode files, DiPS Manual to view or download a full User Guide in PDF format or Custom reports if the installation files for the Report printing facilities are required.