

DiPS 2025 Release 1

For the DiPS Website please use our secure link <https://www.dips.co.uk> when accessing Customer Zone resources and replace any existing bookmarks or links with https as appropriate. The DiPS website has all the necessary links to download complete installations or patches for existing setups. Available are the latest program releases, setup installation files, and patches for postcodes and Ordnance Survey maps. If you don't already have access to our customer zone, we can provide users with a specific logon and password to get to the relevant web pages from the Login Page. To get this information, please contact us by email at support@dips.co.uk. Once you have the necessary information, please follow the steps outlined below.

1. Go to <https://www.dips.co.uk>
2. Select "Customer Zone" and then click on the button to access the DiPS Customer Zone
3. At the Windows Security dialog you need to put in your Username and Password and click OK.
(please note both are case sensitive)

Log In for Customer Zone

User Name:

Password:

Click on the button for Customer Zone

DiPS

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Customer Zone Page

The DiPS Customer Zone is a dedicated service for current DiPS Users to be able to access installation files, program updates and information pages. It is also possible to report system issues using the DiPS Help Desk facility.

If you need to download any program updates or access help you will need to have both a User ID and Password.

Please contact DiPS by email using support@dips.co.uk or by telephone using 01299 400528 for your details if you do experience any password problems.

[Click for Customer Zone](#)

Support: support@dips.co.uk
Sales: sales@dips.co.uk

Tel: 01299 406007 / 01299 400528

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Customer Area and Software Downloads

[DiPS Help and Support Pages](#)
[DiPS Help Desk](#)

Update for Main DiPS New Egotrip Program - M3 Update Link

This is an updated version of the New Egotrip program contained within a zip file. Download this file into the WIN folder within the main DiPS folder (normally found on local disk C:) and run an unzip routine to replace the existing M3 EXE file. Please ensure that the program is closed before any update is attempted.

The latest update now includes new bolder graphics display for deferred drops.

Release Notes for Latest Version - [Release Notes Link](#)

DiPS Installation Files February 2017 - [System Files Link](#)

This is a zip file with a full installable version of the package. Save this file into a temp folder and Open to extract the installation files. Run Setup.exe to install a new version of DiPS or update an existing software release.

If required, **Installation Instructions** are also available. - [Installing DiPS pdf](#)

DiPS Manual - [DiPS Manual pdf](#)

Click the link above to View or Download the complete DiPS User manual.

Customised Reports Installation - [Custom Reports Installation Link](#)

This is a zip file containing the DiPS Custom Reports Setup. Unzip the files and run custom_setup.exe to install the DiPS Custom Report facility. This feature enables the production of any company specific reports (such as vehicle utilisation or driver's sheets) that are required.

DiPS Postcode File Update May 2017 - [Postcode Files Link](#)

Download this Zip folder and unzip the Postfile UK and Postfile NI files into your DiPS folder to update your postcode data for all UK and BT codes. These files contain details for all current postcodes to full postcode level (e.g. DY12 1AB).

Excel 3D Maps Sample Spreadsheet - [XLS File Link](#)

Download this Zip folder and unzip the DiPSMap.xlsx file into your DiPS folder to use with Microsoft Excel 2016 and the new Edit, Create Fusion Data menu option. It enables Call data to be exported in the same fixed format each time that can then be re-used easily with tools such as Google Fusion/Maps or Microsoft Excel 3D Maps to share study results or analysis more readily.

Template Studies for Greenfield Analysis - [Download Template Studies](#)

Download this Zip folder and unzip the study folders into your normal Archive area. These studies have been developed to work in situations where a totally new depot network has to be designed. Working with data covering all mainland postcode sectors in the UK, four template studies have been created with depot locations designed to service postcode sectors within a maximum driving time radius of 60 minutes, 90minutes, 120 minutes and 180minutes.

Ordnance Survey Mapping Downloads February 2017 - [OS Mapping Install Links](#)

These links offer downloadable files for each of the different levels of DiPS Ordnance Survey background mapping. The folders contain all the map files for MiniScale, 250K, 50K, 10K and also now detailed street maps. They can be used after the DiPS Installation Files link above to install the desired level of mapping.

Use the latest **DiPS Installation Files** link..... to access the system.zip file.

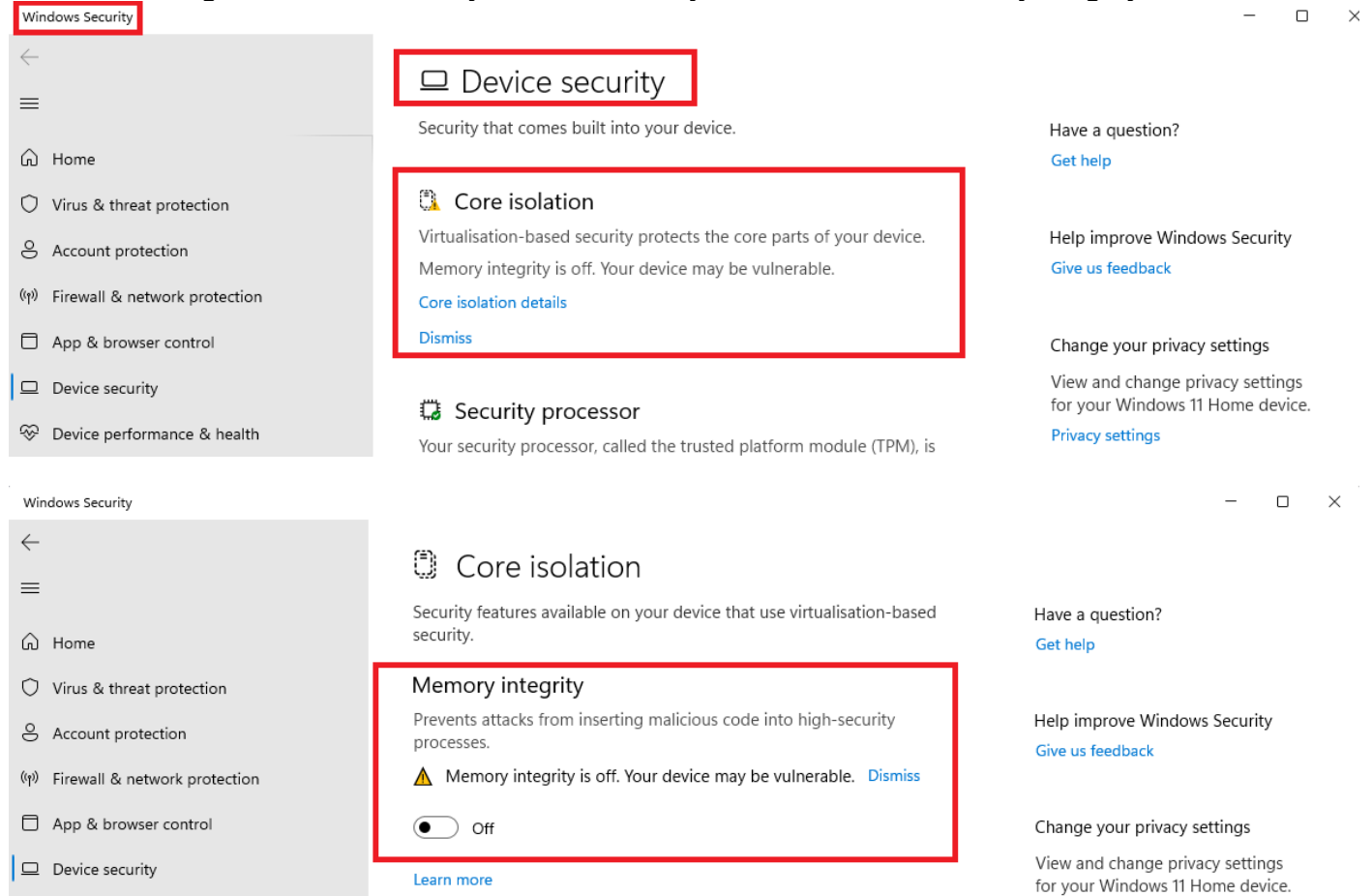
Open or Unzip this file into a folder to access the required installation files.

DiPS Installation for a brand new PC / laptop that has just been delivered with a new Windows Install

For a newly delivered PC or laptop that has a new Windows installation please check first that the following **Windows – Core Isolation – Memory integrity** setting is not **ON** as this will prevent blue USB DiPS dongles from working properly.

This can be done in Windows as below :-

Windows Settings – Windows Security – Device Security – Core Isolation – Memory integrity - must be OFF



Update Summary for New Release Features –

New Features

Recovering DiPS (e.g. unknown passwords etc)
New Updater options in the DiPS Program and via icon
Help menu – Check for Program Update
OrderCSV option to allow Collect Flag = Y as well as C
Updates to Itinerary display
Interface & Program Updates (specific company info will be emailed separately)
Password code Changes to update Dongle permissions
Road Changes including new A30 in Cornwall

Updated Web-Site

The DiPS web-site has been upgraded to now run on a dedicated server platform which will make downloading data faster and more robust.

Other Recent Notes & Information

Route menu option Graphics Display for Roads – Showing all trips with roads
Improved Display to pick up different Road Speed Tables (such as Rush Hour or Lorry Ban)
Downloading OS Maps by Area
New Metal Dongle Types
Deskey Dongle Drivers 2021 – version 3.15.0.17 now included
Windows 11
Road Network Changes & Postcode Updates
New Ordnance Survey background Maps available
Customer Reports & Configuration Files Download from DiPS Web Site
Downloading Maps from DiPS Web Site
Instructions for Installing Software & OS Mapping

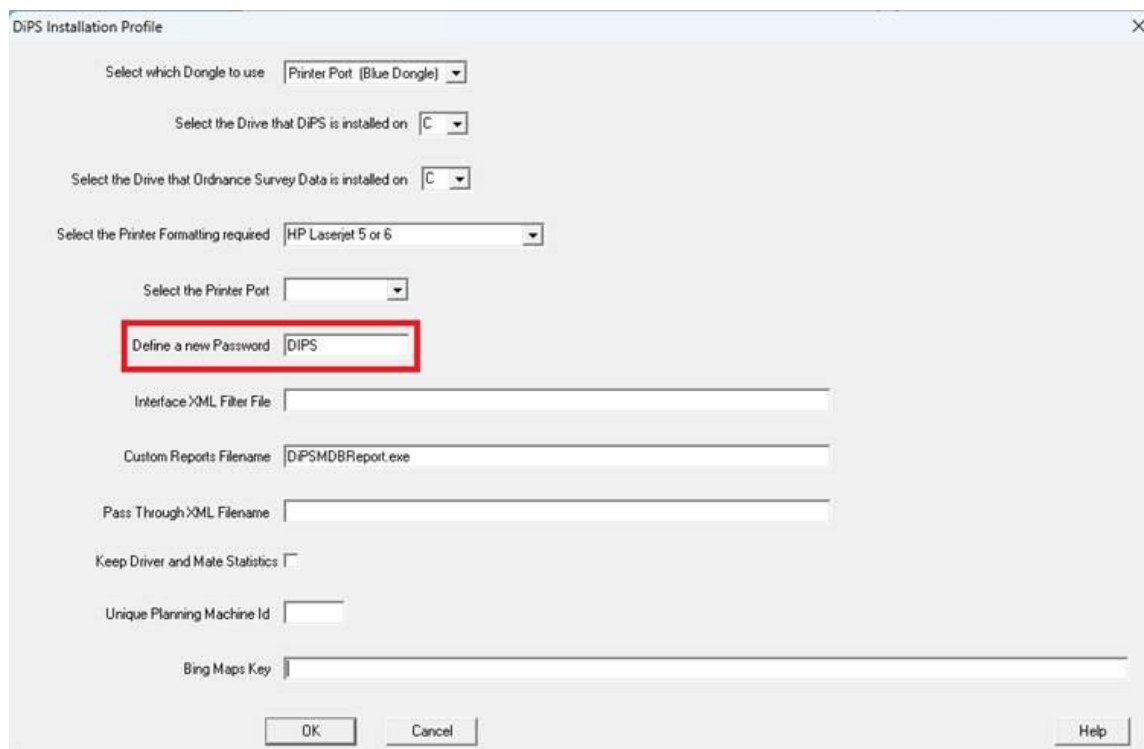
Recovering from an unknown DiPS Password

Run DiPS and type in your normal User ID but then in the password field type in the word **ERASOR**

That will then display the DiPS installation Profile dialog.

On here, the Define a new password field should show the current password.

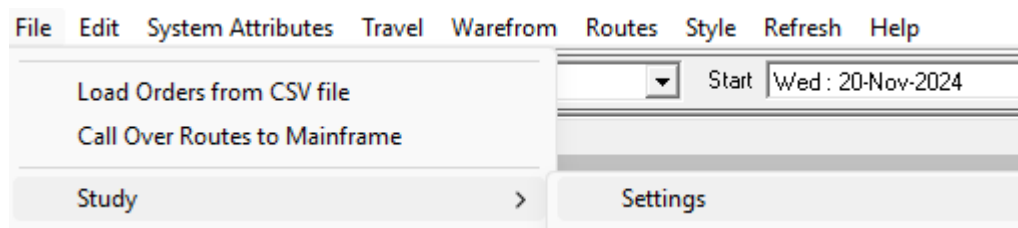
Make a note of this and then Click Cancel at that point (passwords aren't case sensitive)



Then to access DiPS normally, simply re-run DiPS again and use the password.

To change the Password once the program is running

Use the File menu, then Study and Settings



This should then display the Study Settings and DCP dialog.

Click the Change Setup button at this point and that will display the Profile dialog as above again to enable the Password to be changed.

Recovering DiPS

The web-page - <https://www.dips.co.uk/recover> has useful information when problems occur.

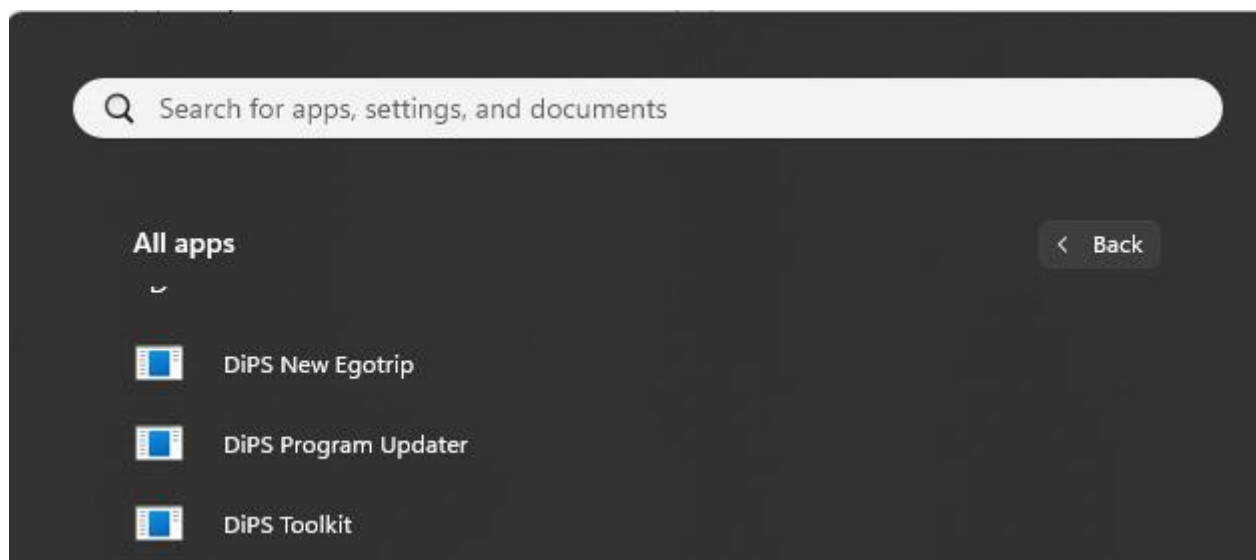
Issue such as :-

DiPS locks up or closes unexpectedly after the Logon dialog runs as normal

Dongle Not Found

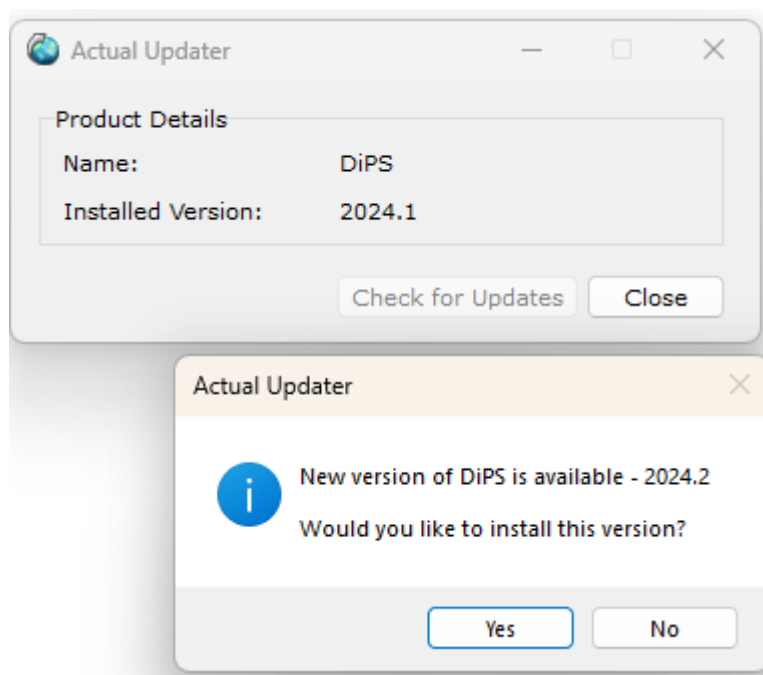
Closing the DiPS New Egotrip Program using Task Manager

New Updater options in the DiPS Program



Run the DiPS Program Updater program from the Windows All apps menu item.

This will check for Updates on the DiPS web-site and then show the following dialogs :-



Use the Check for Updates button to see if a new version is available.

If so, the Installed Version option will display (in the example above 2024.1 -> 2024.2)

The program is available for download from the DiPS web-site folder <https://www.dips.co.uk/2015Downloads>

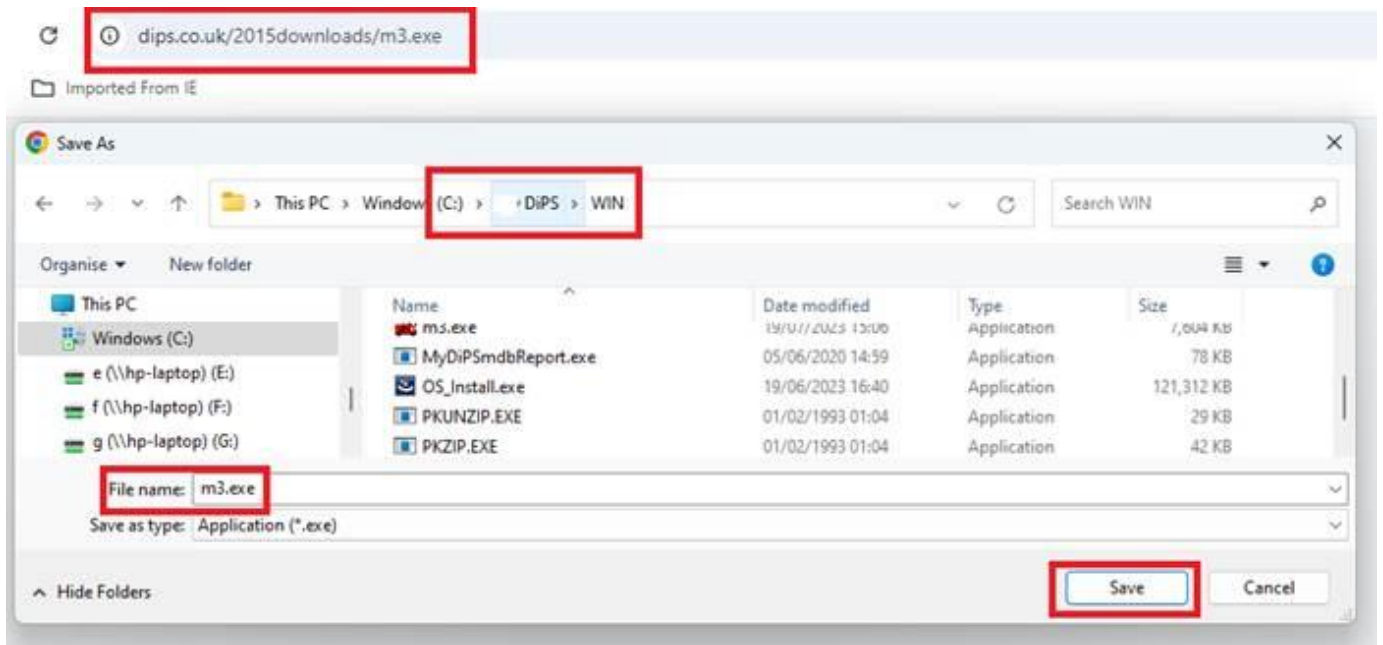
The main DiPS program file required is **m3.exe**

The default Browser will run and the show the file available for download.

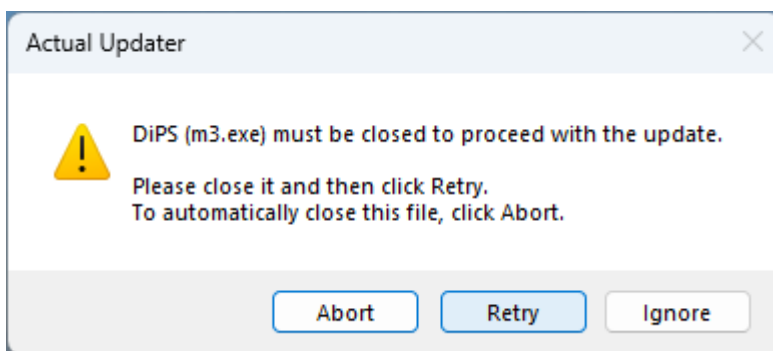
Change the folder location to show your DiPS folder (e.g. C: > DIPS > WIN)

Over-write the existing m3.exe program by setting the File name as m3.exe

Click Save to update the program version and Confirm as required

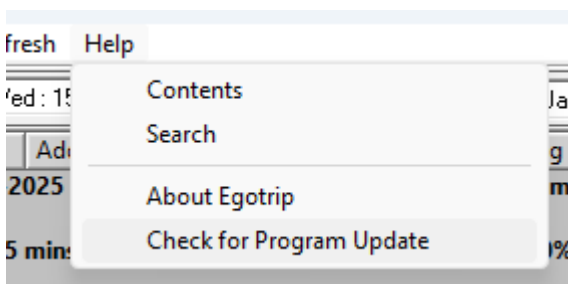


If DiPS is running when the Updater is started and new version option chosen, the following dialog appears :-



Close the DiPS program and then click the Retry button

In the DiPS program use the Help menu option – Check for Program Update



Program will close and then the program will run as above. Simply re-run the program once the process has completed.

New Route menu option for graphic map display – Showing all trips with roads.

The screenshot displays the EgoTrip XIII software interface. At the top, the title bar reads "Egotrip XIII (u) : Project = 22 NOV 22 PLAN". Below it is a menu bar with options: File, Edit, System Attributes, Travel, Wareform, Routes, Style, Refresh, Help. A toolbar contains icons for navigation and a dropdown menu for "Depot(s)" with "Start" set to "Mon: 21-Nov-2022". A status bar at the bottom shows "Cust #", "Acc No.", "Order No.", "Name", "Postcode", "Kilogr", "Work", "EAT", "Opening 1", "Max", "Trav/D", "Trav/T", "Error", "Call S", "Output Summary", "Route Summary", "Vehicle Bar Charts", and "Driver Bar Charts".

The main window shows a map of Cumbria and the Lake District. A route is highlighted in black, passing through locations like Aspatria, Bothel, Bassenthwaite, Troutbeck, Penrith, Keswick, and Patterdale. A context menu is open over the map, listing various actions: "Vehicle Route...", "Recalculate Breaks", "Delete this Empty Trip", "Screen Print ...", "Screen Data Export ...", "Remove Vehicle", "Change Vehicle...", "PopUp graphic ZOOMED to this Trip", "Change Colour for this Route", "Optimise Trip Sequence", "Extended Optimiser", "Reverse Trip Sequence", "Change Trip Gate Departure Time", "Custom Report", "Change Driver...", "Change Mate", and "More ...". The "PopUp graphic ZOOMED to this Trip" option is highlighted in red.

The map shows roads, rivers, and geographical features like Scafell Pike. The route is highlighted in black, and the context menu is open over the map.

Updated Program Now Showing Roads as set by Lorry Ban / Rush Hour if appropriate

The screenshot displays the 'Routes' window of a software application. The window is divided into three main sections: a top menu bar, a middle data entry section, and a bottom map section.

Top Menu Bar: File, Edit, System Attributes, Travel, Warefrom, Routes, Style, Refresh, Help.

Middle Data Entry Section: This section contains a table with the following columns: Cust, TravT, TravD, Matrix, Address Line 1, Address Line 2, KILOGRAM, KGS, EAT, Opening 1, Work, Wdiff, Breaks, MaxV, Call SDI Line 1, Call S, Call SDI Li, Error, Working, Output Summary, Route Summary, and Vehicle. The data entered in this section is as follows:

Cust	TravT	TravD	Matrix	Address Line 1	Address Line 2	KILOGRAM	KGS	EAT	Opening 1	Work	Wdiff	Breaks	MaxV	Call SDI Line 1	Call S	Call SDI Li	Error	Working	Output Summary	Route Summary	Vehicle
Cust : R502D004																					
Trip 1 V= DA70TYX KILOGRAM= 6569 (101.1 %), Shift= 459 mins , Stops= 7 , nO= 7 , Service Level= 43%																					
	108	30.5	L	Thurrock				0547	000												
1	16	1.5	R	49 Brunswick Place	London	1357	1357	0800	08												
2	9	0.7	R	166 Goswell Road	London	1067	1067	0839	08												
3	9	0.6		9-10 West Smithfield	London	828	828	0907	07												
4	0	1.1		56 Farringdon Road	London	1307	1307	0933	07												
5	12	0.0						0957													
6	34	4.3		60 Great Queen Stre	London	413	413	1039	06												
7	49	20.5		39 Palace Street	LONDON	1137	1137	1111	07												
				127 Curtain Road	London	460	460	1206	08												
				Thurrock				1306	00												

Bottom Map Section: The map shows a route starting from a red dot in the center of London and ending at a red dot in the southeast. The route is marked with a black line and numbered 1 through 7 at various points along the path. The map includes labels for various areas like Barnet, Romford, Dagenham, and Brentwood, as well as major roads like A406, A12, and M25.

Previous Versions showed Default Roads

FileEditSystem AttributesTravelWarefromRoutesStyleRefreshHelp

Depot(s)

ALL

Start

Wed: 10-Apr-2024

End

Wed 10-Apr-2024

Apply

Help

Cust

TravT

TravD

Matro

N

Address Line 1

Address Line 2

KILOGRAM

KGS

EAT

Opening

Popup Drawing No. 1

IO: R502D004

Wednesday 10-Apr-2024

Shift= 459 mins (69.5 %)

Trav

Trip 1

V= DA70TYX

KILOGRAM= 6569 (101.1 %)

Shift= 459 mins

Stops= 7

nO= 7

Service Level= 4

108

30.5

L

Thurrock

0547

0001-23

1

16

1.5

R

49 Brunswick Place

London

1357

1357

0800

0800-10

2

9

0.7

R

166 Goswell Road

London

1067

1067

0839

0800-10

3

9

0.6

9-10 West Smithfiel

London

828

828

0907

0700-11

4

0

1.1

56 Farringdon Road

London

1307

1307

0933

0700-08

5

12

0.0

0957

6

21

1.8

60 Great Queen Stre

London

413

413

1039

0600-10

7

34

4.3

39 Palace Street

LONDON

1137

1137

1111

0730-08

8

49

20.5

127 Curtain Road

London

460

460

1206

0800-12

Thurrock

1306

0001-23

Downloading OS Background Maps by Area

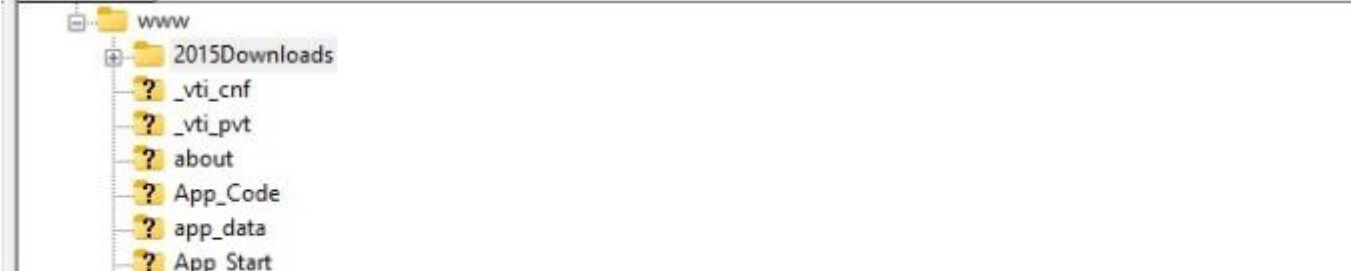
The OS Download file downloads are quite large so it may take a while to process them. Rather than one big UK-wide file in these cases, we've split 50K and Street Level mapping into various smaller regional files to make downloading quicker and easier.

For the StreetView mapping please use these links for separate areas :-

https://www.dips.co.uk/2015Downloads/SV%20Mids1.zip	- Midlands 1
https://www.dips.co.uk/2015Downloads/SV%20Mids2.zip	- Midlands 2
https://www.dips.co.uk/2015Downloads/SV%20North1.zip	- North 1
https://www.dips.co.uk/2015Downloads/SV%20North2.zip	- North 2
https://www.dips.co.uk/2015Downloads/SV%20SouthEast.zip	- South East
https://www.dips.co.uk/2015Downloads/SV%20SouthWest.zip	- South West

These should add the 50K OS background maps :-..

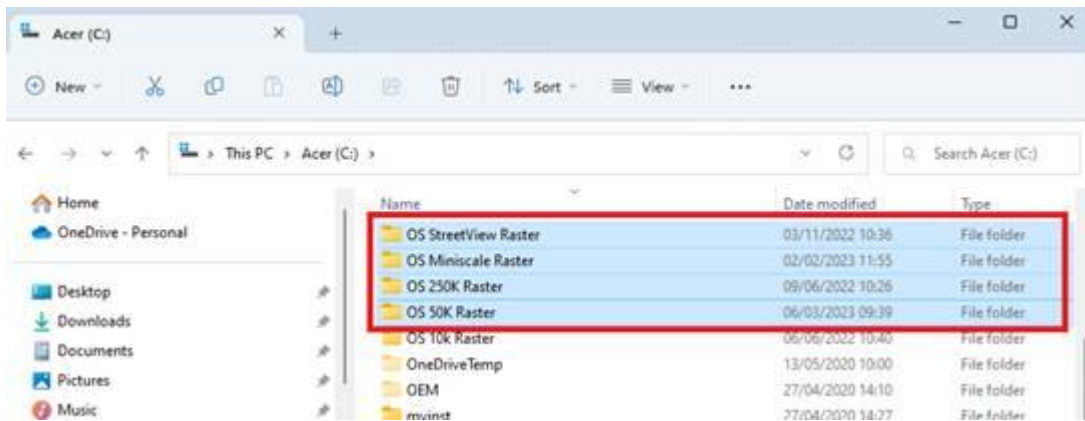
https://www.dips.co.uk/2015Downloads/50K%20north.zip	- North
https://www.dips.co.uk/2015Downloads/50K%20sw.zip	- South West
https://www.dips.co.uk/2015Downloads/50K%20mids.zip	- Midlands
https://www.dips.co.uk/2015Downloads/50K%20se.zip	- South East



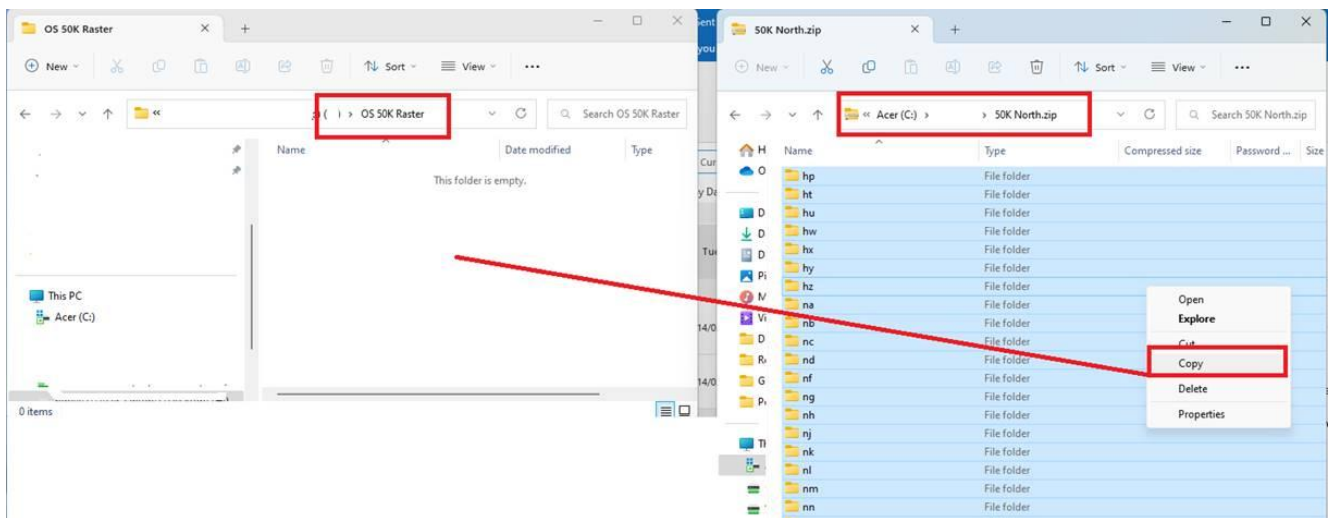
Filename	Filesize	Filetype	Last modified
..			
SV Mids2.zip	2,513,342,827	Compressed (zipped) Folder	04/07/2022 15:06:00
SV SouthEast.zip	2,524,646,584	Compressed (zipped) Folder	04/07/2022 14:54:00
SV SouthWest.zip	1,291,535,188	Compressed (zipped) Folder	04/07/2022 14:30:00
SV North1.zip	2,007,067,336	Compressed (zipped) Folder	04/07/2022 14:05:00
SV Mids1.zip	2,872,955,396	Compressed (zipped) Folder	04/07/2022 13:55:00
SV North2.zip	1,927,855,987	Compressed (zipped) Folder	04/07/2022 13:37:00
50K north.zip	1,321,581,030	Compressed (zipped) Folder	04/07/2022 12:54:00
50K se.zip	556,474,651	Compressed (zipped) Folder	04/07/2022 12:45:00
50K sw.zip	924,684,669	Compressed (zipped) Folder	04/07/2022 12:36:00
50K mids.zip	855,923,021	Compressed (zipped) Folder	04/07/2022 12:35:00

You just need to drop the folders within the zip files into the appropriate OS folder on your C: disk

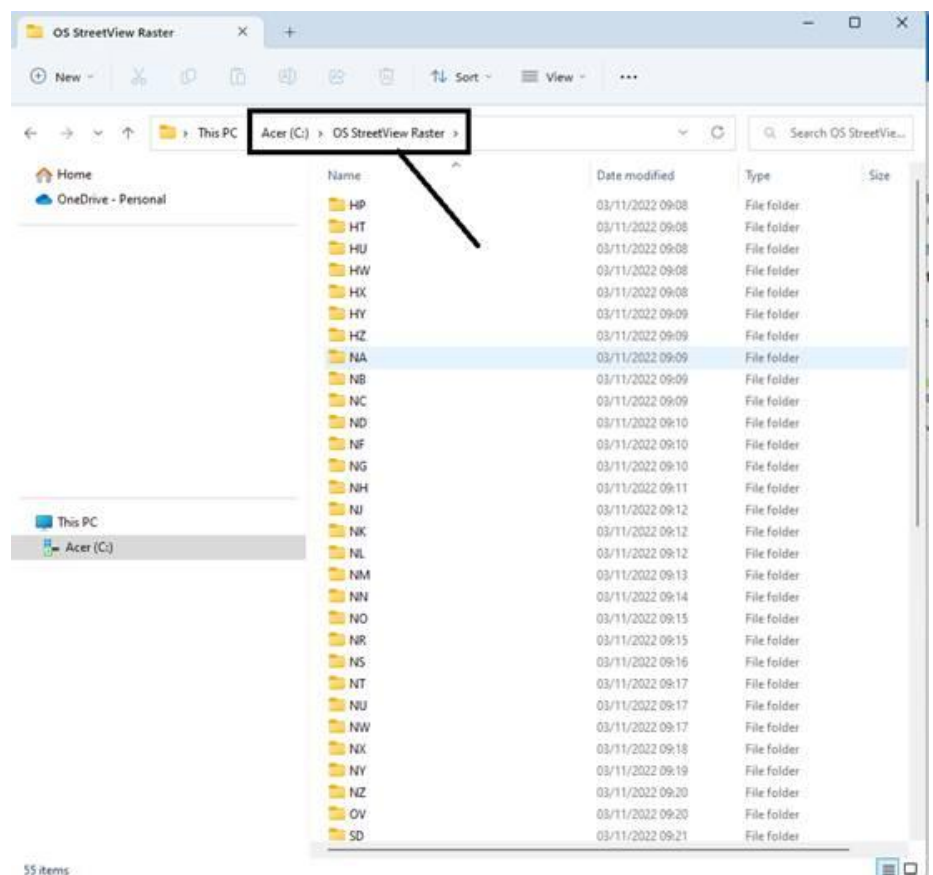
1. Create a new folder in the C: disk called **OS 50K Raster**



2. Open each of the three 50K zip files in turn and then Copy and Paste the **folders** into the OS 50K Raster folder



3. After this create another new folder in the C: disk called **OS StreetView Raster**
4. Repeat this copy and paste process for the four SV files in turn and put them in this OS StreetView Raster folder



Then all the map folders & files will appear in the 2 main folders.

New Metal Dongle Types

We are now issuing new type metal USB licenses for replacement licenses or newly purchased licenses. These dongles are interchangeable with blue plastic licenses and function in the same way. They may also be used on previous software versions of DiPS if required. Updates may be needed to the deskey drivers where necessary. Please contact DiPS for more advice or refer to the following section.



New type metal USB licenses have a serial number on one side starting with **3** –

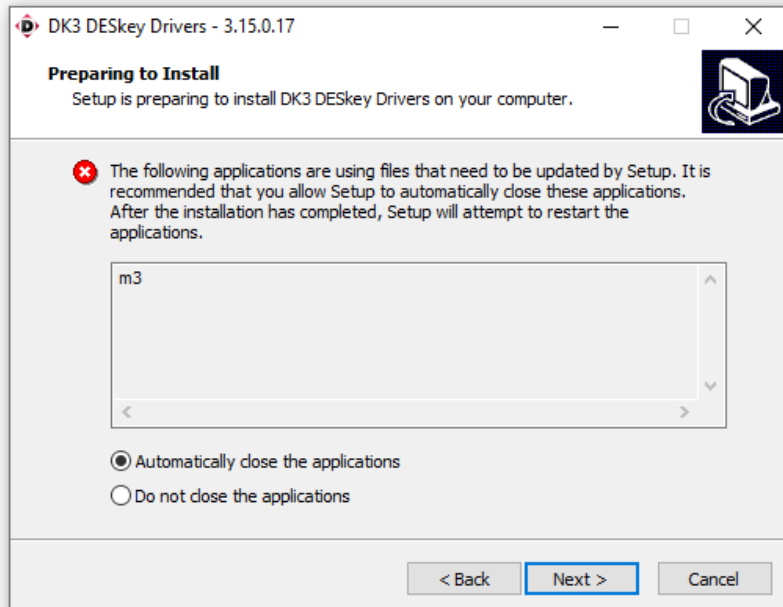
Live licenses are marked with **L** on one side

Backup dongles marked with **B** as shown on the left

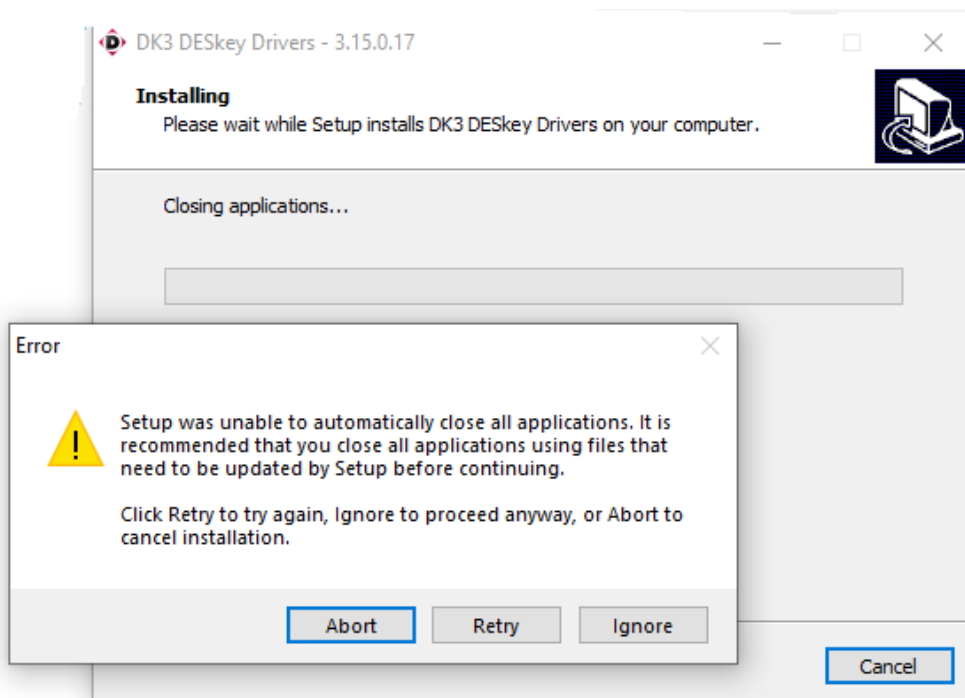
Deskey Dongle Drivers 2021 – version 3.15.0.17

As part of the new DiPS Setup program, the new 2021 update Deskey drivers are also installed that support use of the blue USB DiPS Dongles. This install isn't mandatory for any existing DiPS installations and any previous dongle drivers will be backward compatible.

The new install routine now checks for any program running such as the DiPS m3.exe program that may be using existing drivers and will present a message (below) for you to close the program accordingly.



If the program remains open another dialog will appear allowing you to abort the Deskey install, close the DiPS program and then re-run the Deskey install again if necessary.

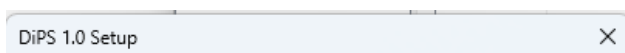


New Installation Program for Software & Maps

Use the DiPS Installation Files link on the web to access the system.zip file. Open or Unzip this file into a folder and run the **DIPS_Install.exe** program to install the software.

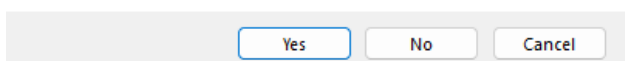
Update An Existing Software Installation

Follow the installation wizard to complete each screen. Initially you will see a Welcome screen. Click on Next , Back or Cancel as required to move through the installation.



If the setup routine detects the same version a confirmation dialog will appear.

Use either **Yes** (to uninstall the existing version if required) or **No** to overwrite (replace existing programs)

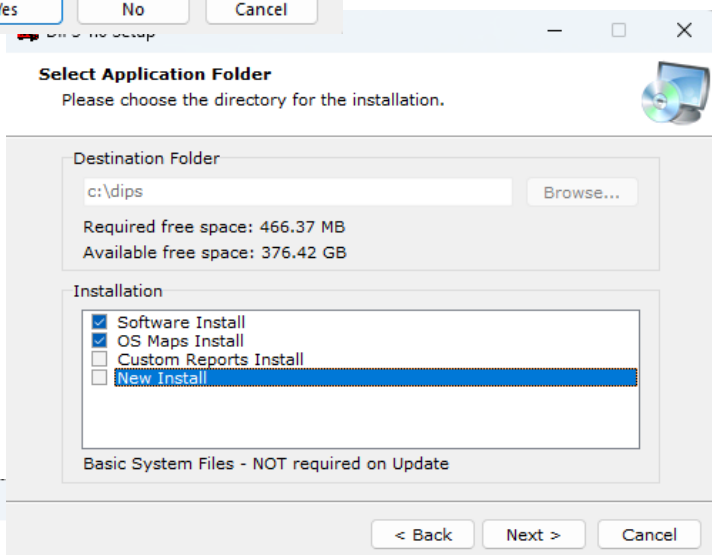


In the

or for a new
directory

To Update
Custom
usually

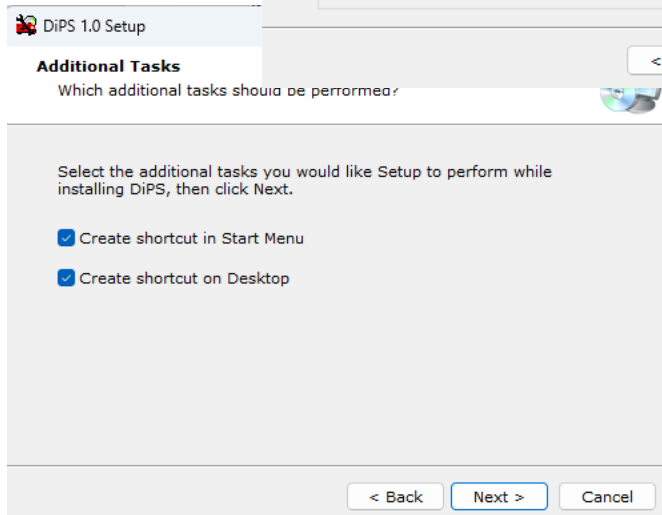
Click Next



Destination Folder section, setup will automatically find an existing system installation you will need to select a for the DiPS folder (e.g. C:\DIPS).

an Existing DiPS system, options for Reports and New Install are not required unless re-installing these.

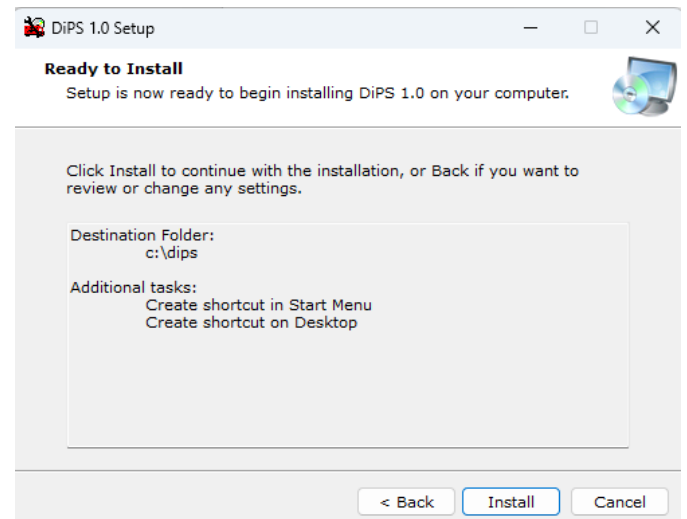
to continue.



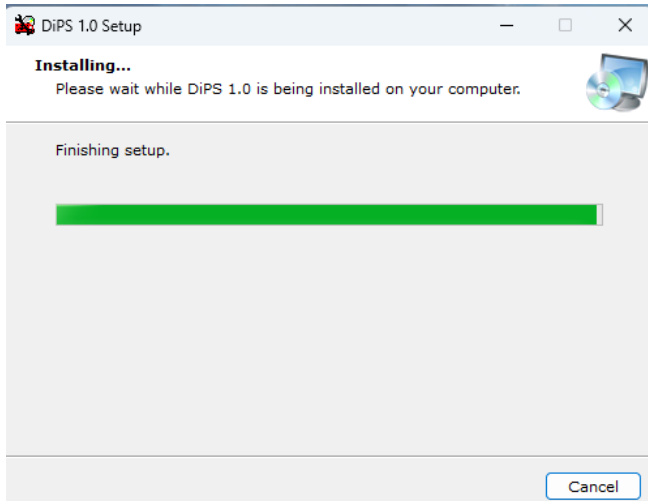
New shortcuts will be added to your Start Menu options in the DiPS folder and on the desktop as required.

To Update an Existing DiPS system, icons are usually in place so unless re-installing these, un-tick as necessary.

A summary dialog of the options chosen will then show



Progress Indicators will then show as the files are being copied.

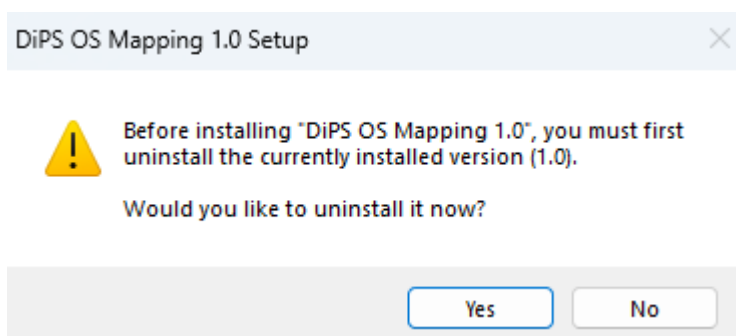


Installing Ordnance Survey Basic Mapping from a System Installation

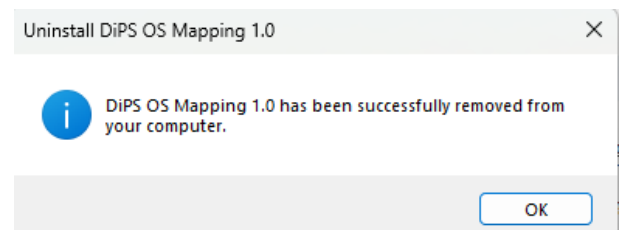
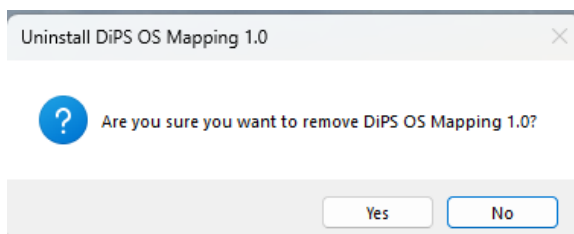
The main DiPS setup program has now been amended to add the facility to load on the latest versions of the basic level OS Maps as these don't incur a great overhead in terms of space requirements. The two folders included are for OS Miniscale Raster and OS 250K Raster which display at the highest level (e.g. when looking at a map of the whole UK or a region rather than a detailed view of a town).

Follow the installation wizard to complete each screen. Initially you will see Welcome screens.

Click on Install to continue or use the Options button to change the default location of C:\

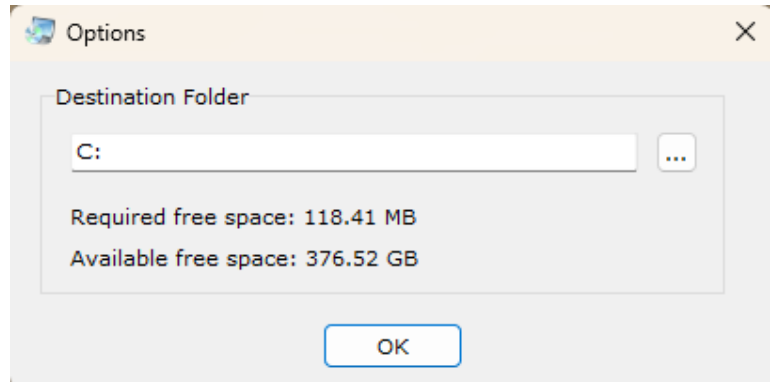


If the setup routine detects the same version a confirmation dialog will appear. Use either **Yes** (to uninstall the existing version if required) or **No** to overwrite (replace existing programs)



To install the mapping onto C:\, simply click Install to start the copy process.

To choose an alternative drive, click on the Browse button to display other drives and select the required destination. Select only the drive and not a folder as the files are copied into folders as required.



Click Next after this to start copying files.



Basic Software Installation on a New PC

Follow the installation wizard to complete each screen. Initially you will see a Welcome screen. Click on Next , Back or Cancel as required to move through the installation.

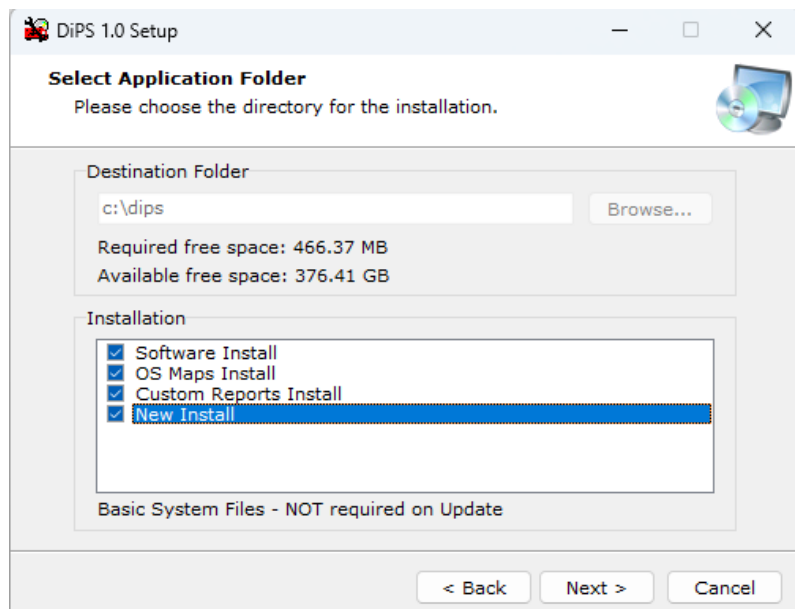


In the Destination Folder section, setup will automatically find an existing system or for a new installation you will need to select a directory for the DiPS folder (e.g. C:\DIPS).

Initially the New Install System Installation option will need to be used to install a basic setup on a new PC.

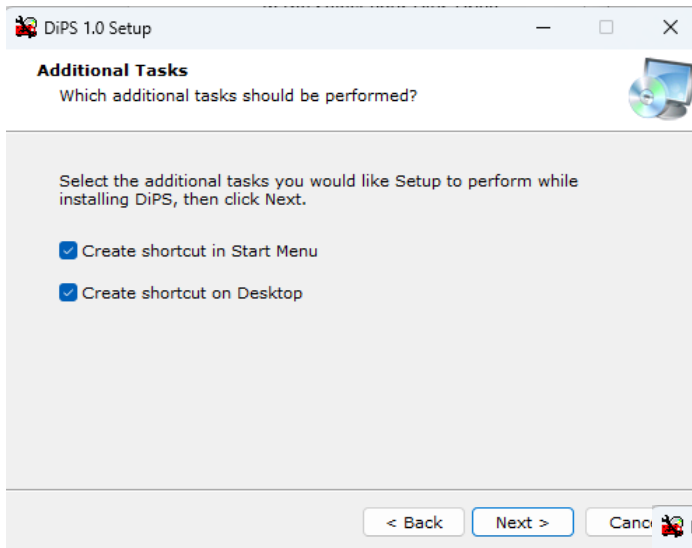
Tick the New Install Option if appropriate

Click Next to continue



A New Install full installation will add some standard Environment Variables.

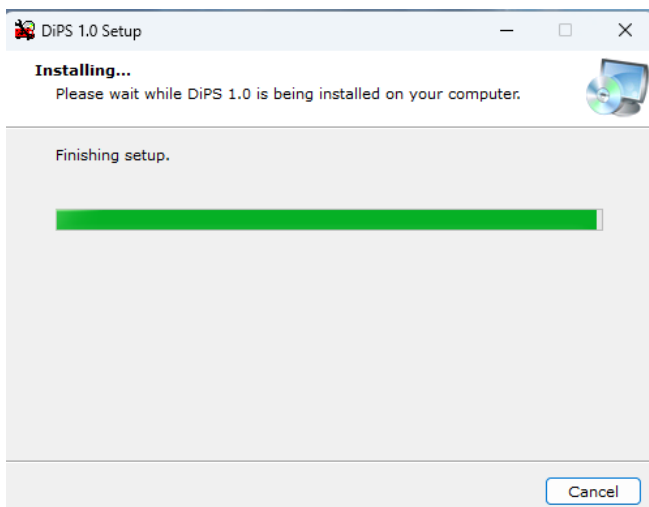
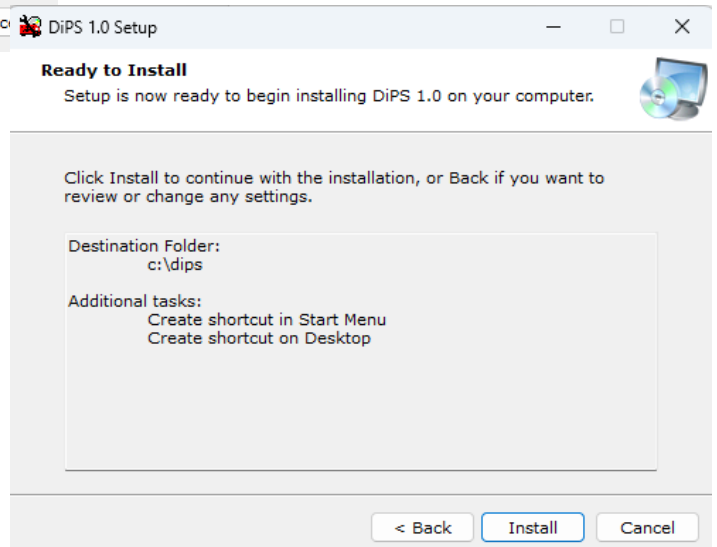
(For example for a system installed on the c: drive - arcdrive=c:, arcpath=\dips\archive, dips=c:, and rootpath=c:\).



New shortcuts will be added to your Start Menu options in the DiPS folder and on the desktop as required.

The DiPS New Egotrip icon will launch the main program.

A summary dialog of the options chosen will then show



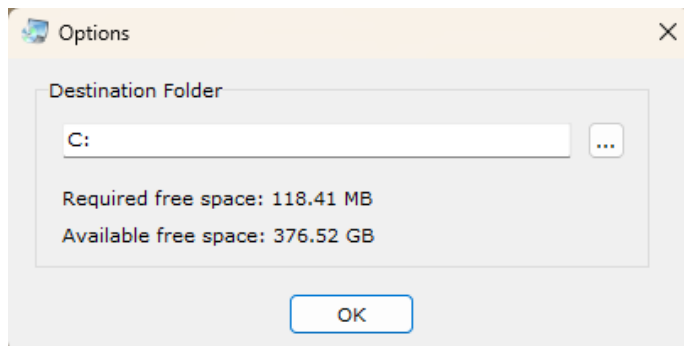
Progress Indicators will then show as the files are being copied.

Installing Ordnance Survey Basic Mapping from a System Installation

The main DiPS setup program has now been amended to add the facility to load on the latest versions of the basic level OS Maps as these don't incur a great overhead in terms of space requirements. The two folders included are for OS Miniscale Raster and OS 250K Raster which display at the highest level (e.g. when looking at a map of the whole UK or a region rather than a detailed view of a town).

Follow the installation wizard to complete each screen. Initially you will see Welcome screens.

Click on Install to continue or use the Options button to change the default location of C:\



To install the mapping onto C:\, simply click Install to start the copy process.

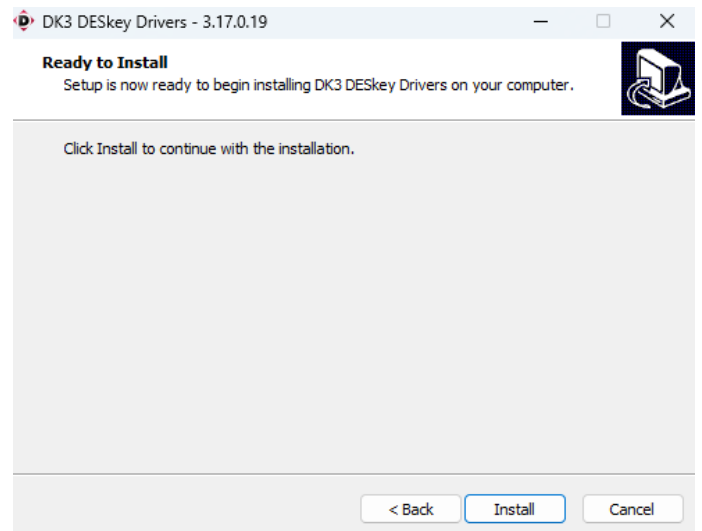
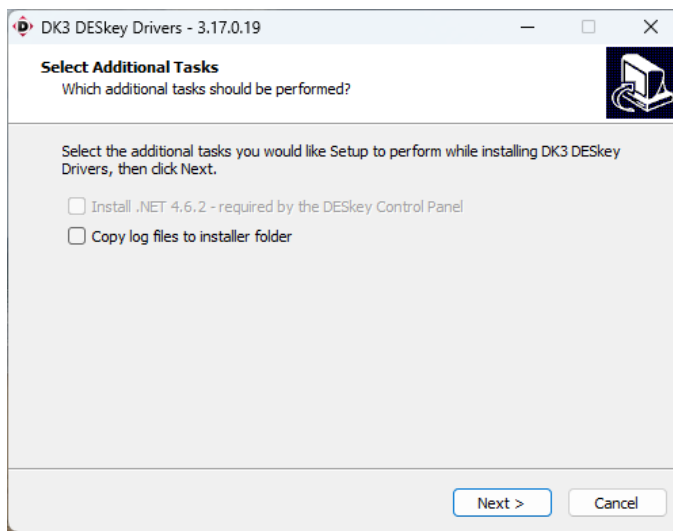
To choose an alternative drive, click on the Browse button to display other drives and select the required destination. Select only the drive and not a folder as the files are copied into folders as required.

Click Next after this to start copying files.



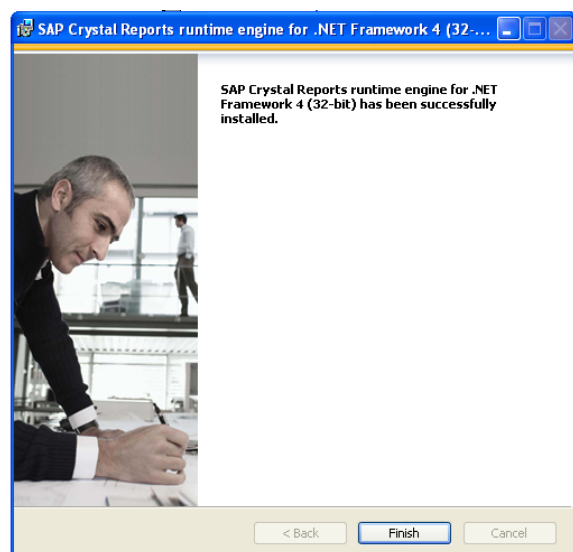
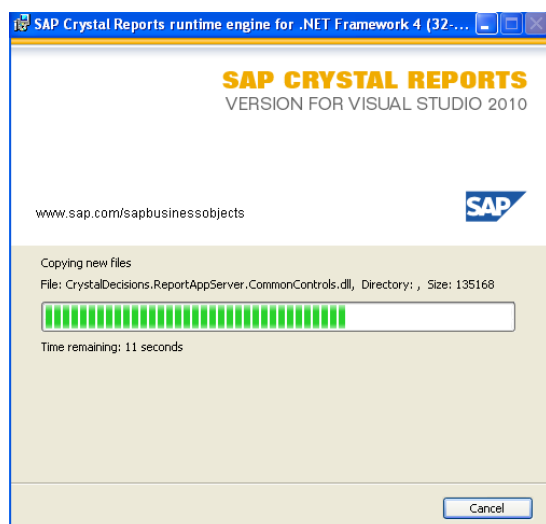
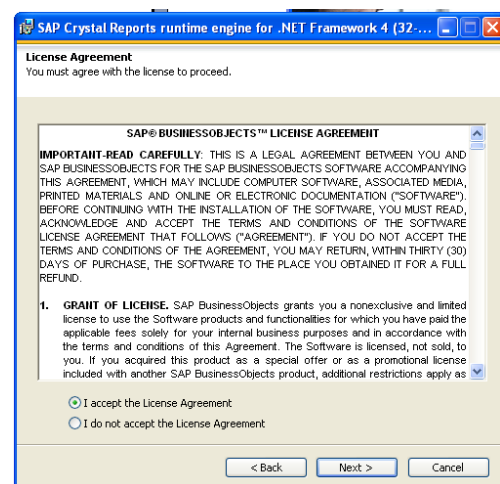
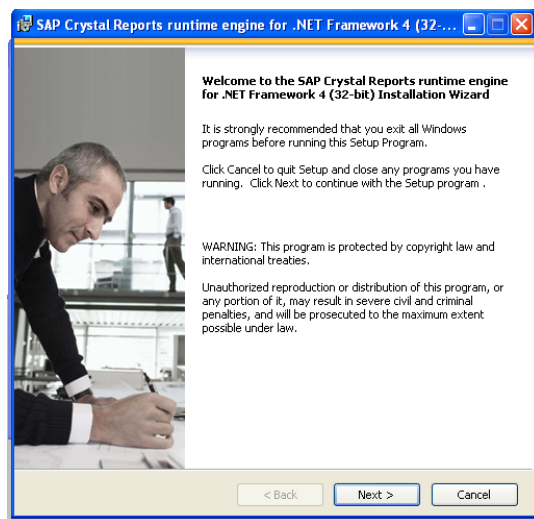
After OS Maps folders and files have been copied, the installation of Dongle Drivers to add driver support for DiPS USB dongle and the second to use the extra reports and features contained within the Custom Reports setup will be done if chosen initially.

The dongle drivers will add Deskey K3 drivers, whilst the Custom Reports option will first install SAP Crystal reports re-distributable if required and then install the DiPS Custom Reports program. Choose default folder options and OK or Next to confirmation messages as they appear.



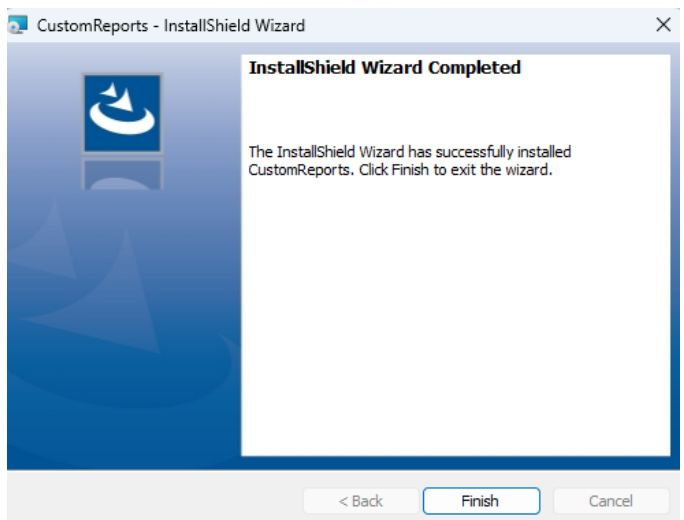
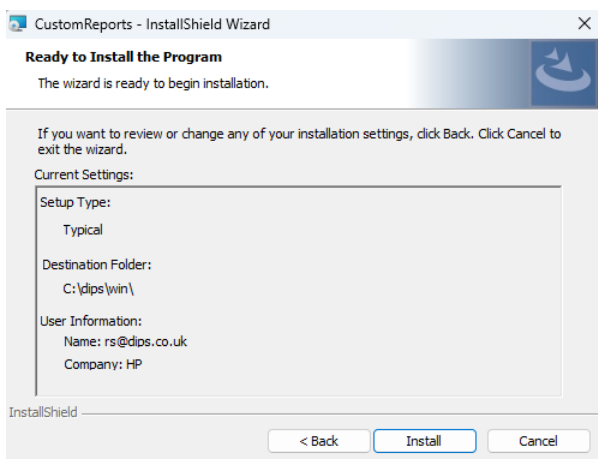
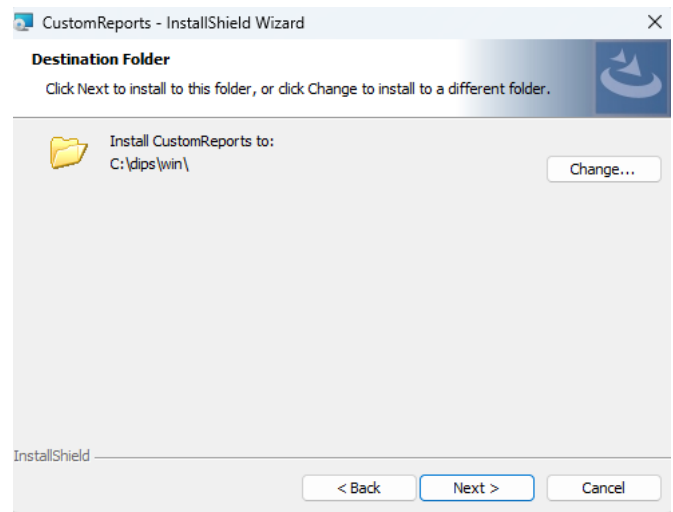
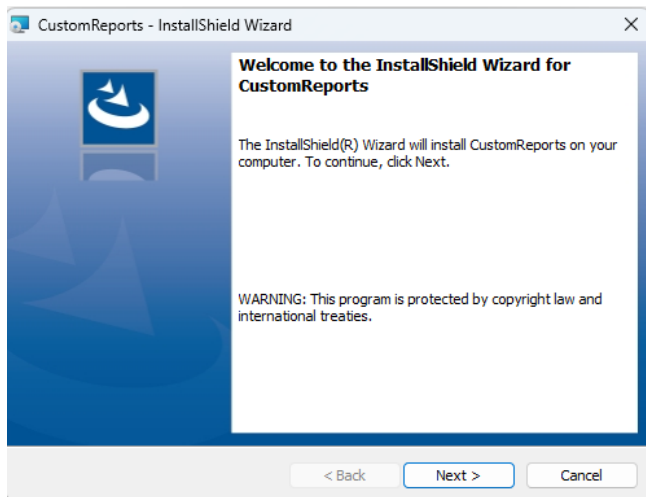
Custom Reports (inc Crystal Reports)

Click Next at SAP Crystal Reports and then Accept License Agreement



After progress indicators, click Finish

Accept defaults for DiPS CustomReports Installer and then choose Next followed by Finish to complete



File Downloads for DiPS Custom Reports and System Configuration

Company specific installation and report files are now available to download from the DiPS Web site.

Use the link from the normal Customer Zone page.

Please click on the relevant company name on the web page to access link to a .ZIP file containing files such as Custom report files (.RPT) and configuration files (CSV2DIPS.DAT / .XML files).

Copy the individual file required (or all the files if applicable) into the DIPS folder to access them from the DiPS program. Please contact support@dips.co.uk for help if required.

Running the DiPS Program for the first time

Connect the USB dongle to the appropriate port on the PC and wait for Windows to recognise the device. If necessary choose the option to accept pre-installed drivers.

When the DiPS New Egotrip program runs for the first time, the Profile dialog screen will appear.

Modify the Password field with the required logon password and make sure that the filename **dipsmdbreport.exe** is in the Custom Reports Filename box. All other fields may be left as blank or defaults unless specifically advised by DiPS or as part of your normal installation procedure.

DiPS Installation Profile

Select which Dongle to use: Printer Port (Blue Dongle)

Select the Drive that DiPS is installed on: C

Select the Drive that Ordnance Survey Data is installed on: D

Select the Printer Formatting required: HP Laserjet 5 or 6

Select the Printer Port:

Define a new Password: dips

Interface XML Filter File:

Custom Reports Filename: dipsmdbreport.exe

Pass Through XML Filename:

Keep Driver and Mate Statistics: ☐

Unique Planning Machine Id:

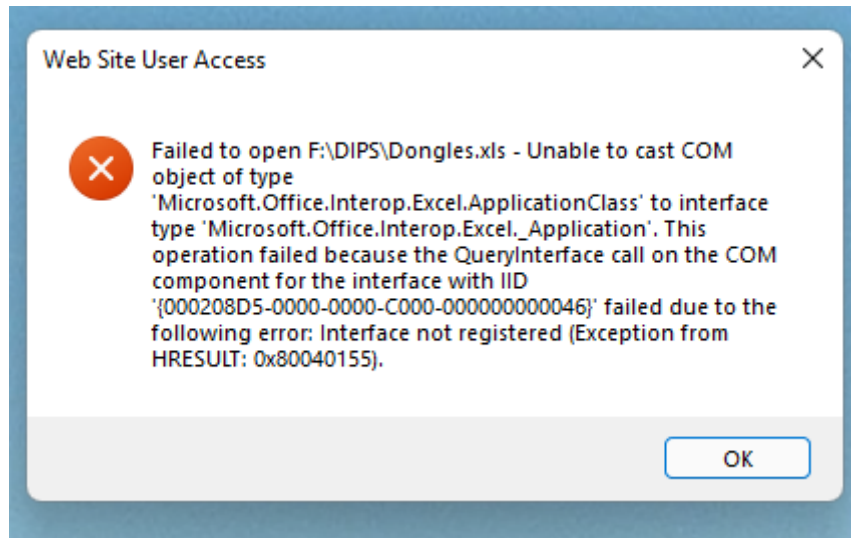
OK Cancel Help

Windows 11

We have now been able to do some testing with an upgrade from Windows 10 to Windows 11 and can confirm that the 2021 installation of program is compatible. The upgrade was done to the Windows version with all programs and Office in place. We have listed below some notes that may apply and simple solutions relating to the upgrade.

Initial Message when Loading Data or Exporting using Microsoft Office 2019 installed locally.

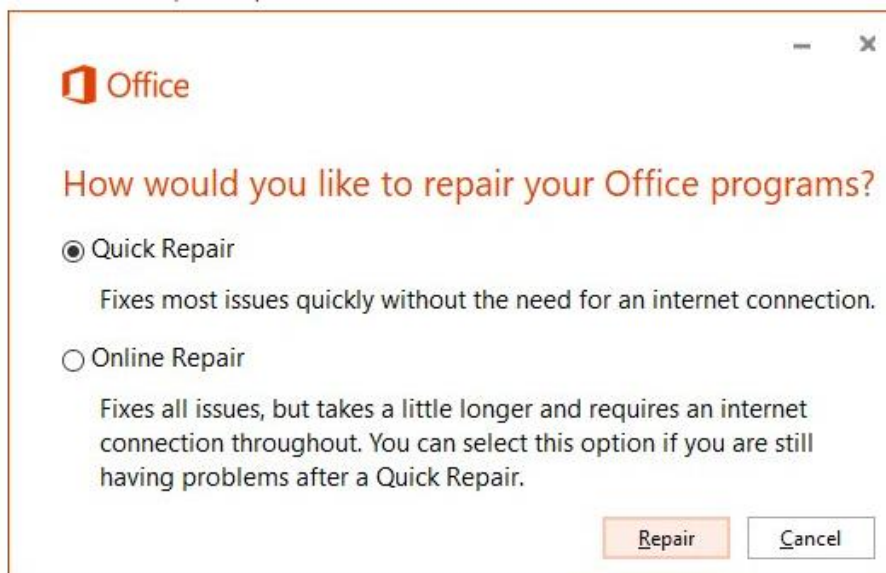
Message Box in DiPS has following :-



Resolution Close DiPS

Solution is to Repair Office in Settings (Office settings not migrated to Windows11)

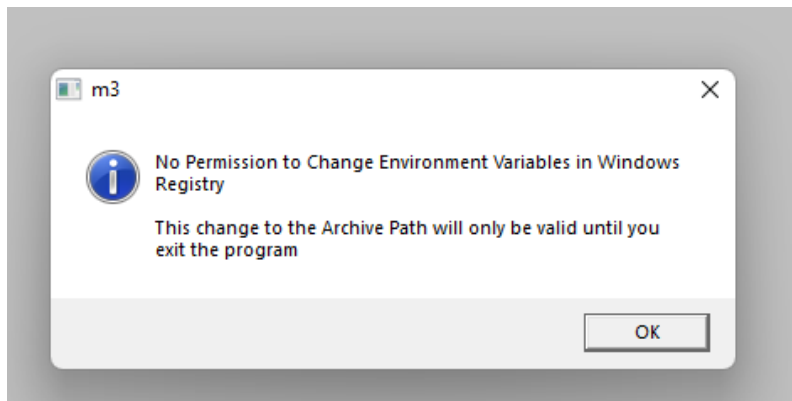
1. Click on Start Menu
2. Click Apps and Features
3. Find Office installation (e.g. Microsoft 365 or Office 19)
4. Click Modify
5. Choose Quick Repair



Re-run DiPS to solve issue

Environment Settings for Archive / Retrieve a Study

Windows 11 only allows a temporary change after upgrade when choosing DiPS menu option File, Study, Change Archive's Drive

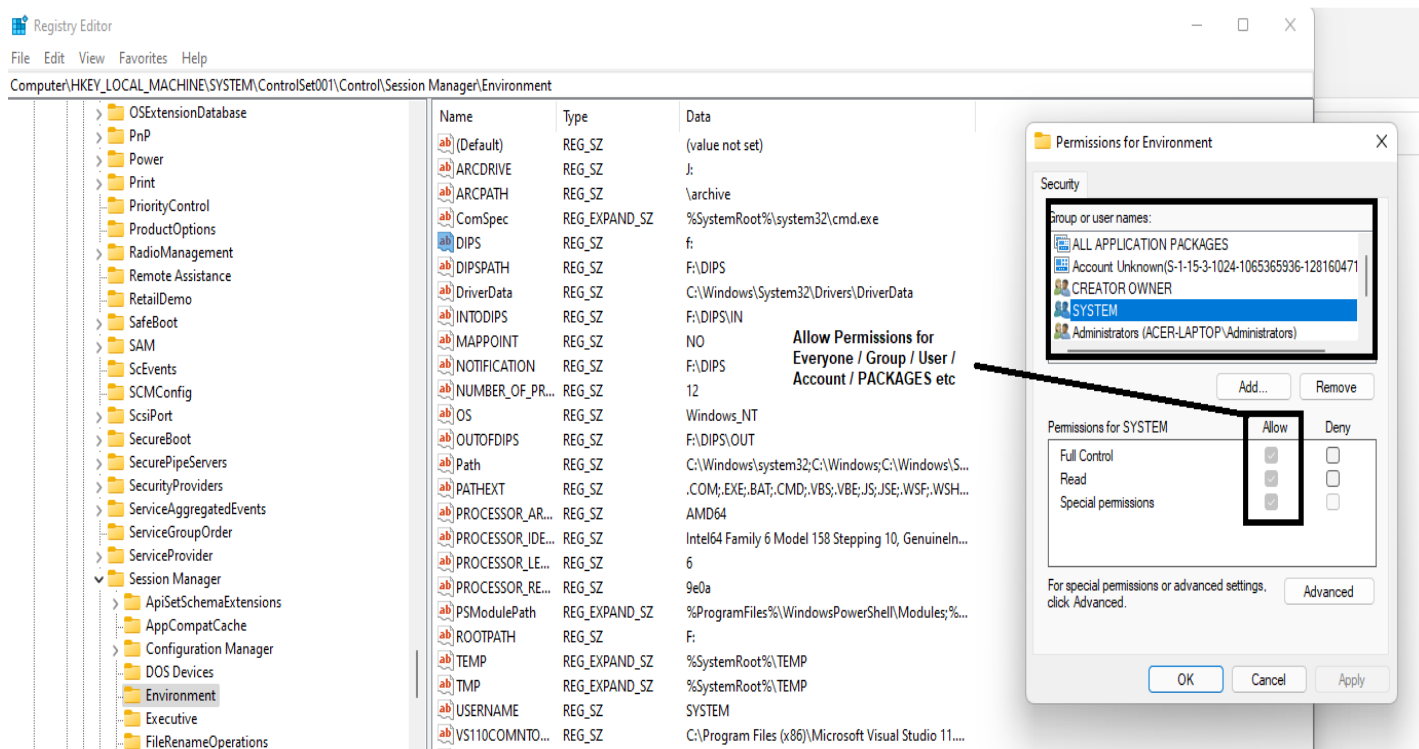


Use Regedit again to set Permissions to Full Control for all Groups or User Names

Modify the settings for the applicable folder e.g.

Computer\HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Control\Session Manager\Environment to allow all Permissions for Everyone / Group / User / Account / PACKAGES etc.

This will allow change to be made to the Archive location as required.



File Downloads for DiPS Custom Reports and System Configuration

Company specific installation and report files are now available to download from the DiPS Web site.

Use the link from the normal Customer Zone page.

Please click on the relevant company name on the web page to access link to a .ZIP file containing files such as Custom report files (.RPT) and configuration files (CSV2DIPS.DAT / .XML files).

Copy the individual file required (or all the files if applicable) into the DIPS folder to access them from the DiPS program. Please contact support@dips.co.uk for help if required.

The screenshot shows a web browser window displaying the DiPS website. The address bar shows the URL <https://www.dips.co.uk/UserArea/ReportDownloads>. The website has a dark blue header with the DiPS logo and navigation links: Home, Products, Customers, Contact, and Users. Below the header, the main heading is 'Customer Report & Configuration File Downloads'. There are two links: 'DiPS Help and Support Pages' and 'DiPS Help Desk'. The main content area is titled 'File Downloads for DiPS Custom Reports and System Configuration'. It contains the following text: 'Please click on the relevant company name below to access link to a .ZIP file containing Custom report files (.RPT) and configuration files (CSV2DIPS.DAT / .XML files). Copy the individual file required (or all the files if applicable) into the DIPS folder to access them from the DIPS program. Please contact support@dips.co.uk for help if required.' Below this text is a list of company names: AGA, Alloga, dhm, GPS, Greene King, Hovis, Invopak, Marstons, Nutricia, Polypipe Building, Polypipe Civils, Sternfenster, and Tennents. At the bottom, there is a note: 'Standard issue DiPS Custom Report and Configuration Files can be found here - [DiPS Reports](#)'. The browser's status bar at the bottom shows the URL <https://www.dips.co.uk/2015Downloads/DIPS/DIPS...>

<https://www.dips.co.uk/UserArea/ReportDownloads>

DiPS Home Products Customers Contact Users

Customer Report & Configuration File Downloads

[DiPS Help and Support Pages](#)

[DiPS Help Desk](#)

File Downloads for DiPS Custom Reports and System Configuration

Please click on the relevant company name below to access link to a .ZIP file containing Custom report files (.RPT) and configuration files (CSV2DIPS.DAT / .XML files).

Copy the individual file required (or all the files if applicable) into the DIPS folder to access them from the DIPS program. Please contact support@dips.co.uk for help if required.

[AGA](#)

[Alloga](#)

[dhm](#)

[GPS](#)

[Greene King](#)

[Hovis](#)

[Invopak](#)

[Marstons](#)

[Nutricia](#)

[Polypipe Building](#)

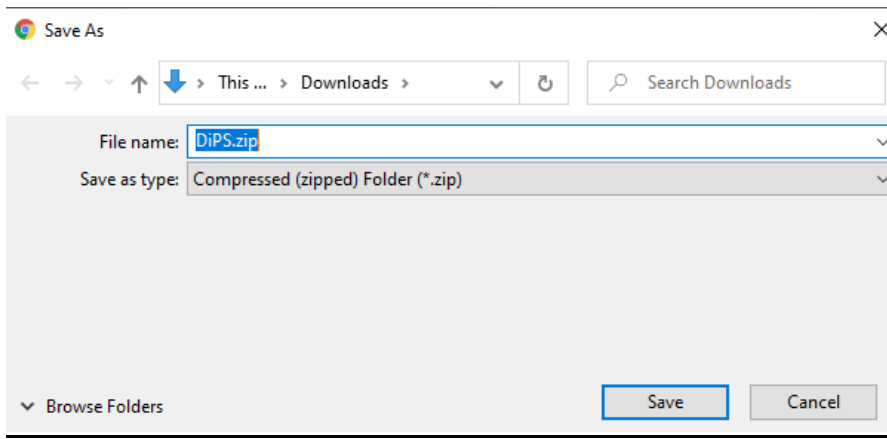
[Polypipe Civils](#)

[Sternfenster](#)

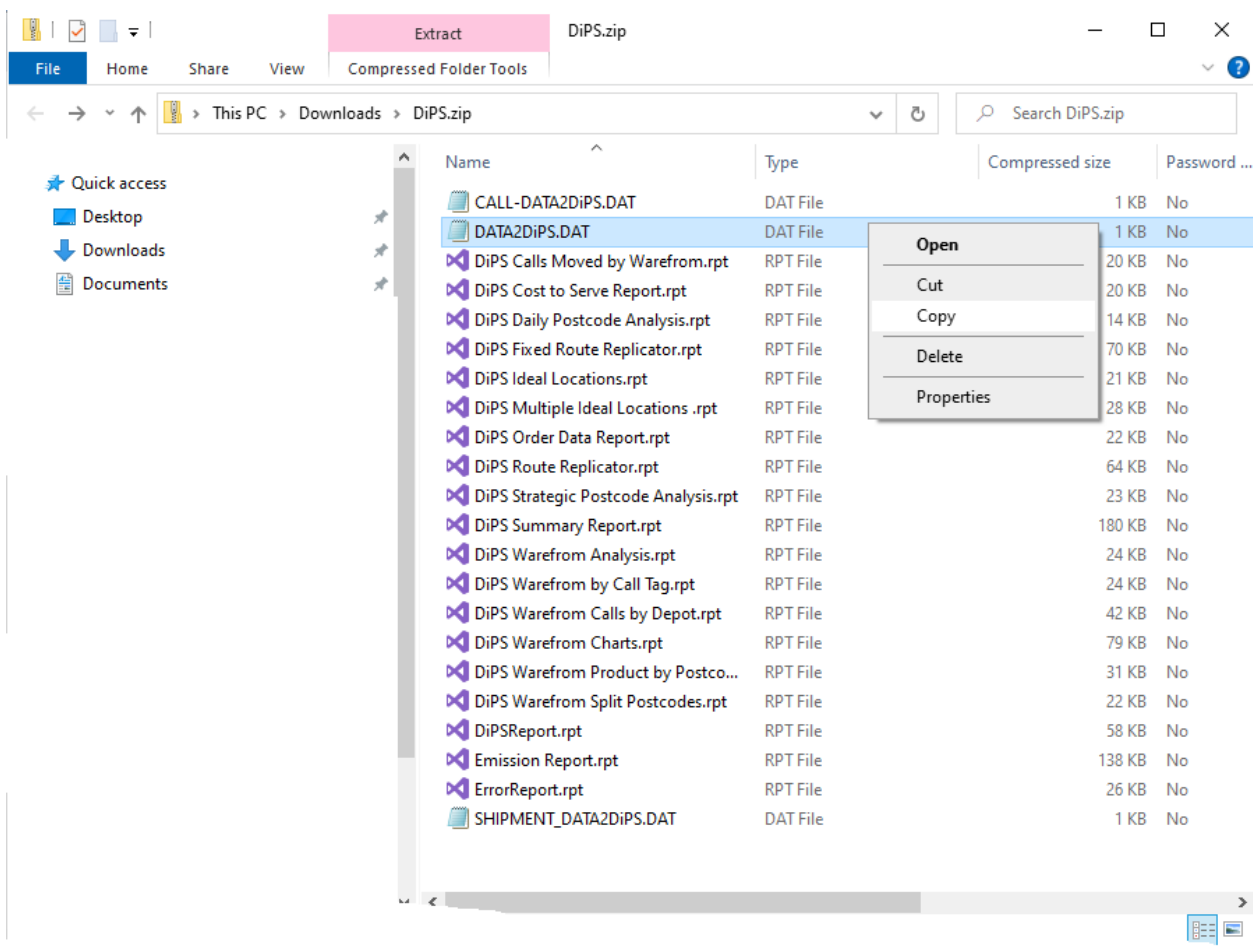
[Tennents](#)

Standard issue DiPS Custom Report and Configuration Files can be found here - [DiPS Reports](#)

<https://www.dips.co.uk/2015Downloads/DIPS/DIPS...>



After Saving the required ZIP file just open and then copy and paste the file or files into the DiPS folder (normally in local disk C: or another relevant drive if you have selected one for install)



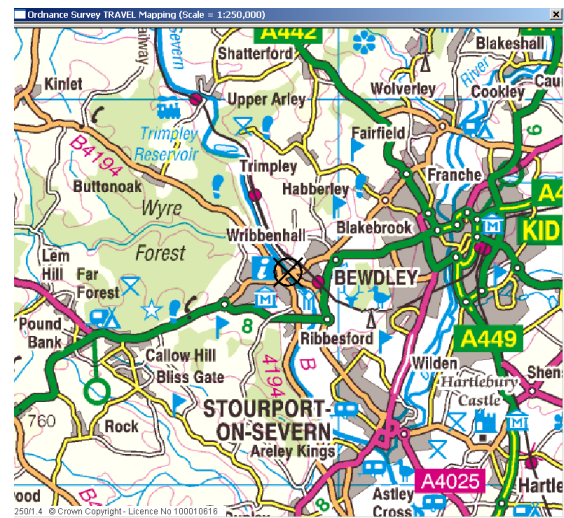
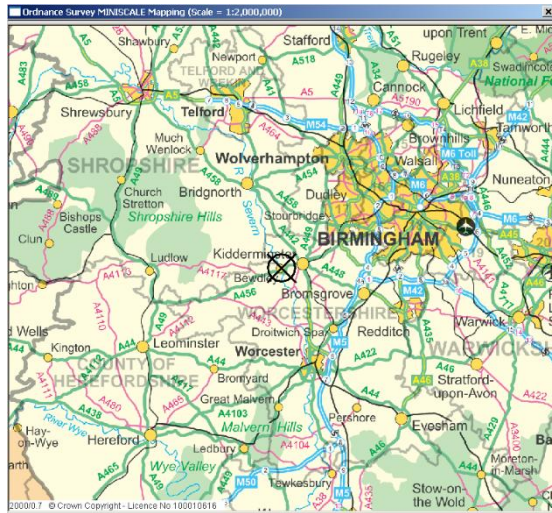
OS Background Maps

DiPS OS Mapping - Choosing the Detail Required

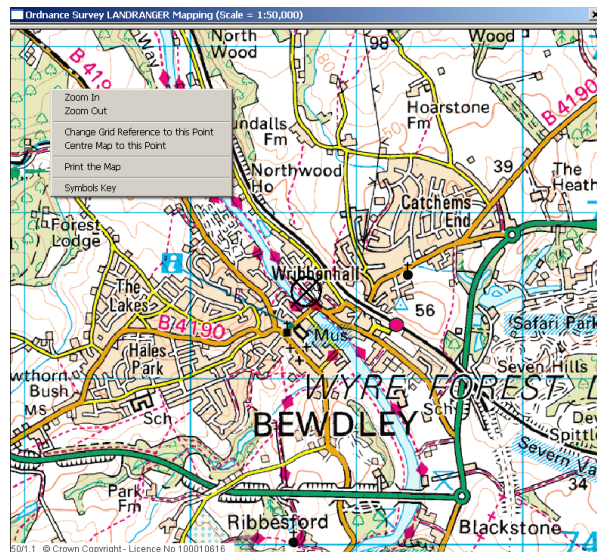
There are three levels of Ordnance Survey mapping normally associated with the standard package. Maps can be displayed at scales from 1:2,000,000 (MiniScale), to 1:250,000 (250K) and then 1:50,000 (50K).

Files and folders can be downloaded using the OS Basic Maps Link and the OS 50K Maps Link on the web page (see below)

Examples of a MiniScale map and a 250k map



Example of a 50K map

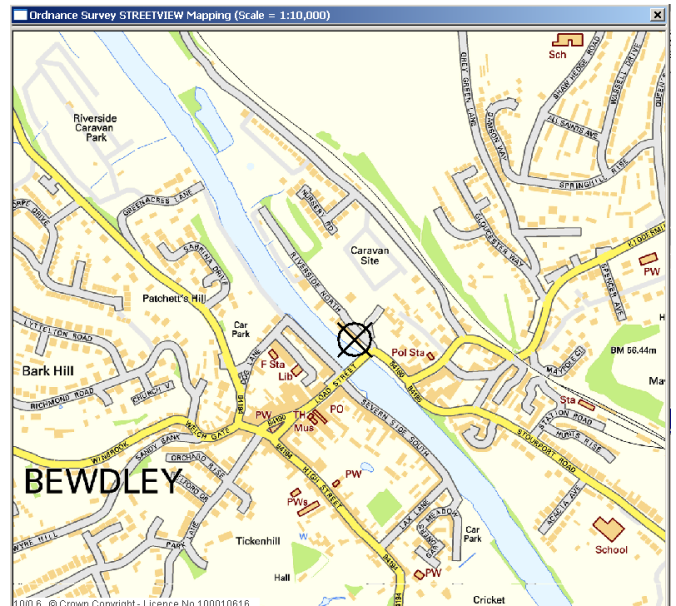


In addition to these Levels DiPS can also employ two more detailed map levels if required.

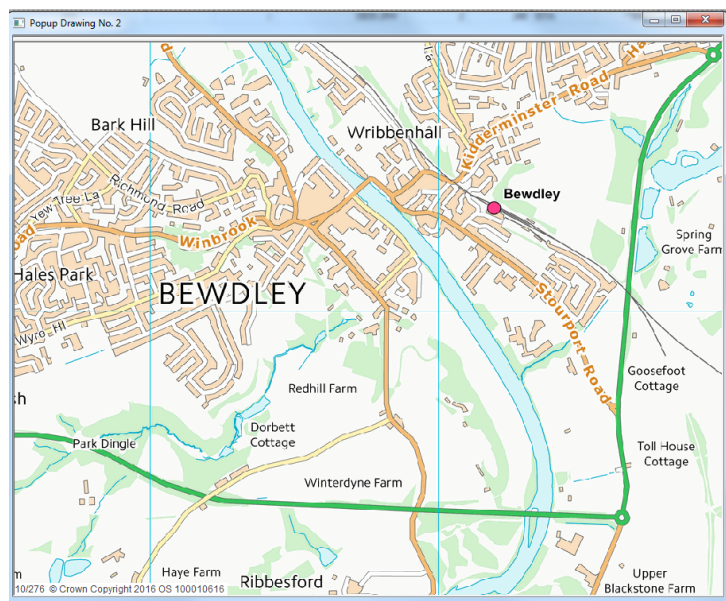
Detailed Street Level mapping will show road names and individual buildings.

As another option an intermediate 10K scale which is a level below 50K and will show streets with some main road names

Example of a Street View map



Example of a 10K map



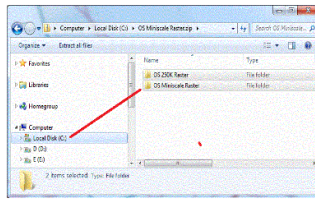
Installing OS Mapping from Web Site Downloads

Ordnance Survey Mapping Downloads

[DiPS Help and Support Pages](#)[DiPS Help Desk](#)

High Level Ordnance Survey Mapping January 2017 - [OS Basic Maps Link](#)

This is a zip file with the folders & files for higher level MiniScale and 250K Ordnance Survey background mapping. Use the link to download the file and then Open to extract the folders and files directly into local disk C: or the required drive letter. There is no need to create any additional folders.



These high level maps when installed will be the new "faded" format to help visibility of drops & routes.

Detailed Ordnance Survey Mapping March 2017

This section offers the ability to select and download additional more detailed maps. Please click on the refer to the [Release Notes for Mapping](#) - [Mapping Install Notes](#) if you need any help with selection.

Standard DiPS installations include the 50K maps as well as the MiniScale and 250K above.

Use the Links below as required to obtain the required zip files with the folders & files for more detailed Ordnance Survey background mapping. Use the link to download the file and then Open to extract the folders and files directly into local disk C: or the required drive letter. There is no need to create any additional folders.

50k Ordnance Survey Mapping - [OS 50k Maps Link](#)

(3.5GB file - approx download time 15-20mins)

10k Ordnance Survey Mapping - [OS 10k Maps Link](#)

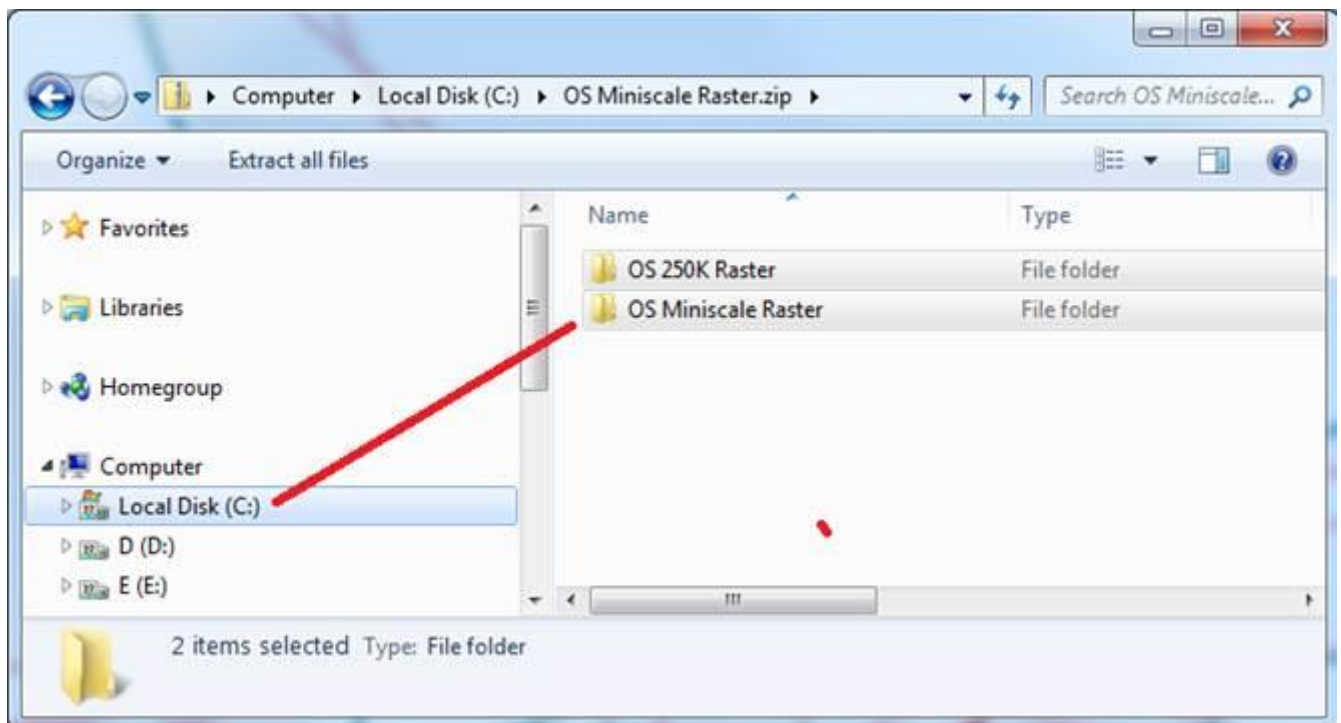
(4.3GB file- approx download time 15-20mins)

StreetView Ordnance Survey Mapping - [OS StreetView Maps Link](#)

(12.3GB file - approx download time 1 hour)

After downloading any of the ZIP files just open and then copy and paste the folders directly into local disk C: (or another drive if you have selected one for all your maps)

Select only the drive and not a folder as the files are copied into folders as required.



Please check that any drive chosen has enough working disk space prior to copying.

This is not normally an issue on newer PCs but please note that depending upon the levels chosen it may require up to the mapping does require up to GIGABYTES of free space!

The standard MiniScale, 250K and 50K maps require 20GB of free space for an initial installation. With the StreetView and 10K added it can rise by another 16GB.

To update to the latest program version (not required when installing latest system release)

At the main Customer Area and Software Downloads Page, click on "M3 Update Link" to download the New Egotrip zip file"

DiPS Home Products Customers Contact Users

Customer Area and Software Downloads

[DiPS Help and Support Pages](#)
[DiPS Help Desk](#)

Update for Main DiPS New Egotrip Program - [M3 Update Link](#)

This is an updated version of the New Egotrip program contained within a zip file. Download this file into the main DiPS folder and run an unzip routine to replace the existing M3.EXE file. Please ensure that the program is closed before a new version is installed. The latest update now includes new bolder graphics display for deferred drops.

Release Notes for Latest Version - [Release Notes Link](#)

DiPS Installation Files February 2017 - [System Files Link](#)

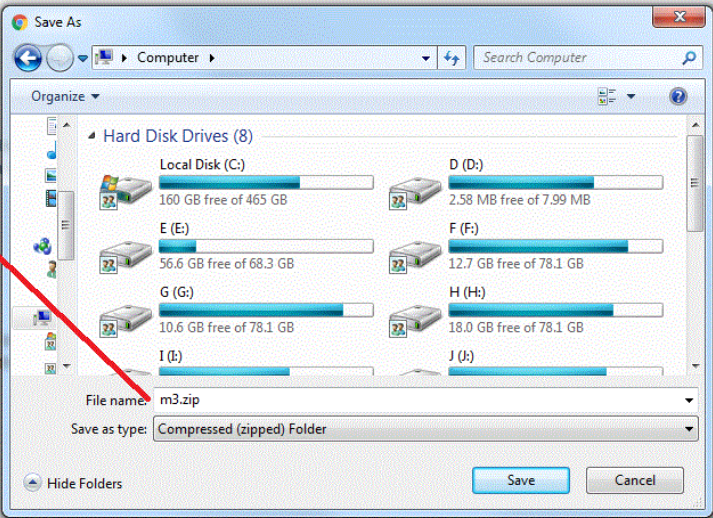
This is a zip file with a full installable version of the package. Save this file into a temp folder and run the installation files. Run Setup.exe to install a new version of DiPS or update an existing software.

If required, **Installation Instructions** are also available. - [Installing DiPS pdf](#)

DiPS Manual - [DiPS Manual pdf](#)

Click the link above to View or Download the complete DiPS User manual.

Customised Reports Installation - [Custom Reports Installation Link](#)



When the zip has downloaded or opened, select all the files, right click and from the menu choose "Copy"

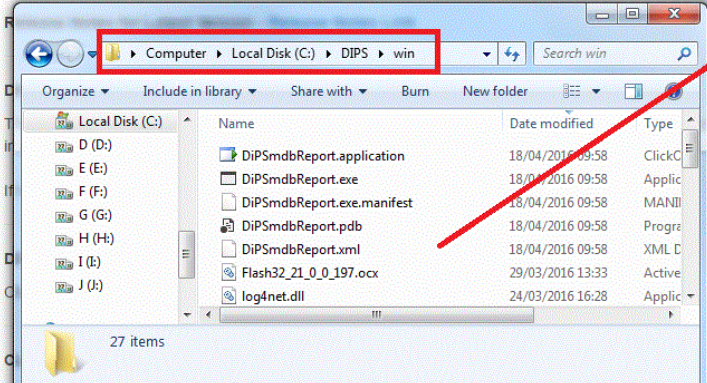
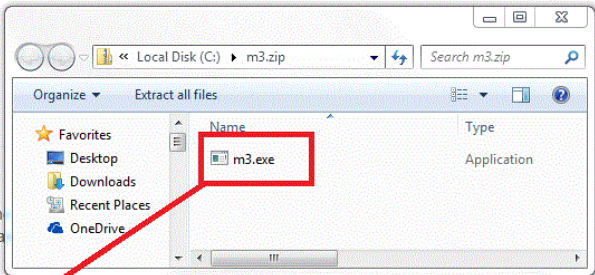
DiPS Home Products Customers Contact Users

Customer Area and Software Downloads

[DiPS Help and Support Pages](#)
[DiPS Help Desk](#)

Update for Main DiPS New Egotrip Program - [M3 Update Link](#)

This is an updated version of the New Egotrip program contained within a zip file. Download this file into the main DiPS folder and run an unzip routine to replace the existing M3.EXE file. Please ensure that the program is closed before a new version is installed. The latest update now includes new bolder graphics display for deferred drops.



This is a zip file containing the DiPS Custom Reports Setup. Unzip the files and run custom_report_setup.exe to install the DiPS Custom Report facility. This feature enables the production of any company specific reports (such as vehicle utilisation or driver's sheets) that are required.

Go to the main DiPS folder (usually in My Computer then local disk C:)

Within the main DiPS folder is another folder called WIN. Go into to the "WIN" folder

Right click on any white space in the WIN folder and click "Paste"

This will copy the m3.exe and any other required files out of the zip and into the DiPS WIN folder

You can check you have updated by running DiPS, go to the Help menu and clicking on “About Egotrip”. The program version information should show an updated program.

The screenshot shows the 'About Egotrip' dialog box. At the top, it displays 'Program Version = F:\DiPS\WINm3.exe - Version 0807.1416 - Created on 8th Jul 2014 at 16:03 - Size 7390720'. Below this is a section titled 'Machine Information' containing fields for 'Operating System = Windows Version : 6.1 S', '.NET = v2.0.50727, v3.0, v3.5, v4', 'MapPoint = C:\ProgramData\Microsoft\MapPoint\18.0\Templates\New European Map.ptt', and 'Crystal Reports ='. The bottom section is titled 'Environment variables' and lists: 'DiPS = F:', 'ROOTPATH = F:', 'INTODIPS = F:\dips\in', 'OUTOFDIPS = F:\dips\out', 'NOTIFICATION = F:\dips', 'ARCDRIVE = F:', and 'ARCPATH = \archive'. An 'OK' button is located at the bottom right.

Machine Information	
Operating System =	Windows Version : 6.1 S
.NET =	v2.0.50727, v3.0, v3.5, v4
MapPoint =	C:\ProgramData\Microsoft\MapPoint\18.0\Templates\New European Map.ptt
Crystal Reports =	

Environment variables	
DiPS =	F:
ROOTPATH =	F:
INTODIPS =	F:\dips\in
OUTOFDIPS =	F:\dips\out
NOTIFICATION =	F:\dips
ARCDRIVE =	F:
ARCPATH =	\archive

Other Updates

Using the link buttons to Postcode updates for recent postcode files, DiPS Manual to view or download a full User Guide in PDF format or Custom reports if the installation files for the Report printing facilities are required.